



YHA London St Pancras – Access Statement

Introduction

If you're looking for somewhere to stay in London then YHA St Pancras is the ideal location. We are minutes away from St Pancras International station and just 10 minutes from the lively bars and restaurants that Camden Town has to offer. With single gender dormitories and private rooms on offer, the hostel is perfect for backpackers on a budget, families and individuals.

We aim to cater for the needs of all visitors in this 200-bed hostel; a 9-storey building located on Euston Road. We do not have any ground floor bedrooms, but a lift provides access to the upper floors and basement.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or [email Customer Services](mailto:customer.services@yha.org.uk).

Pre-Arrival

- The nearest rail station is St Pancras International which is within 200 metres of the hostel. Kings Cross is the closest underground station with step-free access; it is 0.2 miles away.
- The nearest bus stop is directly opposite the hostel on Euston Road. There are frequent bus services which run to this stop. All buses passing along Euston Road have low-level access and spaces for wheelchair users.
- All of the black cabs in London are fitted with grab rails, a wheelchair ramp and an induction loop. These can be caught from underground stations and public places, or booked on the number provided below.
- The hostel is in Central London, so the roads in the area are level and tarmacked, with a pavement and street lighting.
- The nearest shop-mobility scheme is Camden (1.4 miles away), 29a Pratt Street, Camden, London, NW1 0BG; 020 7482 5503
- The hostel's details can be seen on YHA's website- click the Map tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

Unfortunately, there is no parking available at YHA St Pancras, and the hostel is on a red 'No Stopping' route. Licensed London black cabs are able to drop off customers in front of the hostel. There isn't a dropped kerb outside the hostel. Around 50 meters away on Judd Street there is a drop off point for private vehicles.

The nearest 24-hour car park is on Marchmont Street, under the Brunswick Centre. This is approximately 500 metres from the hostel. Street parking is on meters between 8am and 6pm, Monday through Friday and 8am to 1pm Saturday.

The street approaching the hostel is level, paved and lit with street lighting. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars. Staff are always available to provide help with the front doors and access to the hostel.

Main Entrance and Reception

There is level, step-free access into YHA London St Pancras. The building is accessed via a push-button activated automatic door which opens outwards, followed by a fully automatic sliding door. Both of these are glazed.

The reception area is located on the ground floor directly in front of the second entry door. It is open plan and provides level access to the bar and dining space which has seating available. The reception desk has a lowered section for use by customers in wheelchairs and the area has space for a wheelchair user to manoeuvre.

The reception and bar have level, laminate flooring, and there is a ramp which links this area to the public WCs and the lobby for the lift and stairwell. It is well lit with ceiling and wall lamps.

Public Areas

Halls, Corridors and Lifts

All public areas, halls, stairs, landings and lifts, are well lit using a combination of ceiling and wall lights. Floors are vinyl and threaded carpet throughout, and there is a good colour contrast to floors and walls throughout the building.

We have two lifts, which both provide access to all upper floors of the hostel. One lift provides access to the lower ground floor. These have controls at a convenient height for wheelchair users and have plenty of space to fit a standard sized wheelchair. There is brail lettering for the buttons inside the lift. The door width is 790mm.

It should be noted that the lifts cannot be used for fire evacuation purposes so guests unable to use stairs should contact the hostel and discuss accommodation options and any assistance that may be required before booking and at check in.

Public WCs

Our public WCs are located on the ground floor in the reception hall. There is a ramp from the reception desk, and then a level threshold through a single leaf door (width 767mm). All WCs are well-lit and have non-slip flooring. There are separate male and female WCs.

We also have an accessible WC with grab rails, low washbasin fitted with lever taps, and an emergency cord. This WC has left-handed transfer. There is limited space in this WC; the room is around 1.5m x 1.5m.

TV Lounge/Breakfast Bar

The lounge is located on the first floor and has level access via a single leaf door (width 765mm). It is level throughout with a combination of laminate flooring and short-pile carpet. The room is bright; lit by a combination of natural light and by ceiling lights.

It is furnished with sofas, cushioned stools, armchairs and high bar-style stools. There is a mixture of low and high tables. All furniture can be moved; please ask at reception if you require assistance. The first floor has no WC facilities.

Café Bar/Dining Room

The café bar and breakfast dining room are located on the ground floor in the reception area. It shares the same flooring and lighting as described above.

There are tables, armchairs, cushioned stools, sofas, straight-backed chairs and high, bar-style stools available. We aim to layout furniture with clear access routes between the bar and reception. However, all furniture can be moved; please ask at reception if you require assistance.

The bar does not have a low-level service section, but there is a menu on each table. Table service can be arranged; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Self-Catering Kitchen

Unfortunately we do not have a self-catering kitchen at this hostel.

Laundry, Drying and Luggage Storage Facilities

The laundry room and luggage store are located on the lower ground floor, with level access from the lift. From the lift lobby there is a door into the corridor (width 770mm).

The door to the laundry is 760mm wide and the door to the luggage store is 650mm wide. The flooring in both is linoleum and the room is well-lit with ceiling lights.

Storage lockers are available in the luggage store, priced £2/£3 (depending on the size of the locker) per use. Long term lockers are available near the lift; please ask at reception if you require these.

Two coin-operated washers and two coin-operated dryers are available in the laundry room; both washers and dryers are front-loading. There is no separate area for air-drying clothes.

Conference Rooms

There is a conference room located on the seventh floor, which is available to hire. Access is via a lift from the ground floor. It has level access via a single leaf door, and is level throughout. We can provide tables and chairs in a variety of settings.

On the seventh floor there is a refuge and communication point in the lift lobby, a single Evacuation Chair chair (our staff are trained in its' use). For guests unable to use the stairs in an emergency staff can assist with evacuation by use of the evacuation chair down the fire escape stairs.

Bedrooms and Bathrooms

The rooms are a mix of en-suite and non en-suite rooms, with bunk beds or double beds. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided, and beds are made by YHA Staff.

All of the bathrooms are well lit and have non-slip flooring. The standard showers have a 15cm step up to enter.

First Floor

All rooms on the first floor are en-suite and there are no shared WC or shower facilities.

There is one 5-bedded accessible room with accessible en-suite bathroom (double with a single over and a bunk). The bathroom is fitted with grab rails, low sink, wheel-in shower and fold down shower chair.

There are also two 4-bedded rooms, a 5-bedded room and a 6-bedded room

There is an accessible evacuation route from this floor via the adjacent UCL student hall.

Second, Third and Fourth Floors

There is an accessible evacuation route from these floors via the adjacent UCL student hall.

On these floors there is a variety of bedroom sizes, from 2-6 people. The 2 person rooms contain a double bed.

The second floor has two shared toilets and showers (one male, one female). The third floor has two shared toilets and showers (one male, one female). The fourth floor has two shared toilets and showers (one male, one female).

Fifth, Sixth and Seventh Floors

The evacuation route from these floors is via an emergency staircase only. On these floors there is a variety of bedrooms sizes, from 2-6 people. Some of these are en-suite and one 3 person room contains a double bed.

The fifth floor has four shared toilets and showers (unisex), the sixth floor has four shared toilets and showers (unisex) and the seventh floor has no shared shower and WC facilities.

Grounds and Garden

Unfortunately we do not have any grounds or gardens due to our location.

Cycle Store

We do not have a cycle store room, but bicycles can be kept in a near hallway on the lower ground floor where necessary. The flooring is linoleum.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- The reception is staffed 24 hours.
- Emergency lighting and fire alarms fitted throughout the hostel.
- Arrangements for guests needing assistance to evacuate in case of fire should be discussed before booking and at check in.

- For hearing impaired guests a portable vibrating fire alarm device is available to borrow from reception (deposit may be required). If required it is advisable to check availability at the time of booking your accommodation.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception within the hostel is good.
- Wi-Fi internet connection available at this hostel on the ground, first and seventh floors.

Contact Information

- Address: 79-81 Euston Road, London, NW1 2QE.
- Telephone: 0345 3719344
- Email: stpancras@yha.org.uk
- Ordnance Survey Map 176; Grid reference TQ300828.
- Hours of operation: Reception is open 24 hours.
- Local buses: Lines 10, 30 and 59 and many others run on Euston Road. For the hostel, get off at The British Library or St Pancras international. For more information see www.tfl.gov.uk.
- Local accessible taxi: Comcabs; call 020 7432 1432 to book with credit card, or 020 7908 0207 for cash payments. For more information see www.comcablondon.com.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.