



YHA The Sill Access Statement

Introduction

In the heart of the Northumberland National Park and located along Hadrian's Wall, lies YHA The Sill; a brand new hostel which is perfect for groups and individuals. Just a short distance from the Steel Rigg viewpoint, and positioned in a dark skies area, the hostel is ideally located for exploring Hadrian's Wall, and finding peace and serenity under the stars.

We aim to cater for the needs of all visitors in this 86-bed hostel; a two-storey building located amid the backdrop of the rolling hills along Hadrian's Wall. We have 18 en-suite bedrooms, across two floors, with lift access to both levels. Two rooms are accessible with an accessible bathroom.

We look forward to welcoming you. If you have any queries or require any assistance, please do not hesitate to contact us on 01629 592700, or email us at customerservices@yha.org.uk. More photographs can be found on our YHA The Sill at Hadrian's Wall social media pages, as well as our website www.yha.org.uk/hostel/sill-hadrians-wall.

Pre-Arrival

- The nearest rail station is at Haltwhistle (approximately 8 miles away).
- The nearest bus stop is located within the car park of The Sill / Hostel grounds (runs April-September only). *Please search AD122 Northumberland Bus for more information.*
- Taxis can be caught from the railway station, although they are not accessible. Accessible taxis can be booked in advance.
- The approach to the hostel is on a level, paved area straight into the hostel entrance. For day time access the entrance will be through double automatic doors into the National Park Discovery Centre. After hours, the hostel entrance is through a single pull door. Access is gained through an intercom system and assistance with the door can be provided by the member of staff at reception. Please note, there is a gate before reaching the night access door.
- The hostel can be contacted at any time by phone or email (details at the end of this document).

Car Parking & Arrival

There are 4 disabled spaces available on the car park within the hostel grounds. The car park is free for any guest staying at the hostel (from check in time on arrival date, to check out time on departure date). Parking charges can, and do apply out of those times. For any further information regarding the charges and free access times and procedure, please do not hesitate to contact the hostel.

If you let us know your time of arrival, we will do our best to provide assistance moving to and from your transport to the hostel.

Main Entrance & Reception

Daytime access into the hostel is through a level threshold, with an automatic sliding door. Night time access is through a manual single leaf glazed door that opens outwards. Please note, in winter, 'Night Access' can be anytime from 4pm. These times coincide with the opening times of the National Park.

The reception desk is located on the ground floor and has a lower level serving section. It is open plan and includes the main lounge, dining and café bar area. This area is level, well lit with ceiling lights and a sky light and has a mixture of karndean flooring.

There is plenty of space for a wheelchair user to manoeuvre, and there is a selection of low soft single chairs with arm rests, straight back wooden chairs with, and without arm rests and bench seating.

The reception at YHA The Sill Hadrian's Wall is open from 7am until late each day should you need any assistance during your stay. Throughout the night there is also an emergency telephone at reception, should you require assistance.

Public Areas

Halls & Corridors

There is a good colour contrast to the floor, walls and doorways throughout the building. The corridors are well-lit with ceiling lights, and the floor is light oak karndean.

There is a lift for access to the bedrooms, or alternatively all floors can be accessed via a staircase, with a bannister to each floor.

WC's

There is one unisex adapted WC available on the ground floor. Access is via the main corridor in the communal area. It is well-lit with fluorescent lighting, has non-slip flooring and lever taps and it is fitted with grab rails.

Café Bar

The café bar is linked to the reception. This has a high level service desk but menus are available on tables and table service is available on request. There is a combination of soft and hard seating in this area, including benches. All furniture can be moved, please ask a member of staff if you need help with this.

Lounge

The lounge is on the ground floor and there is level access via the reception area. There is access via the lift from the bedroom area.

The lounge has karndean flooring and a range of soft seating, with armrests. All furniture can be moved and a member of staff will be happy to help with this if needed. The room is well-lit by natural light during the day and lit by ceiling lighting at night.

Self-Catering Kitchen

The self-catering kitchen is located on the ground floor and has level access via the main reception area. This room is fitted with hard flooring, two cookers with drop down doors and electric hobs, two sinks, kettles and toasters. Plates and dishes are stored in high shelves but can be moved to a lower cupboard; please just ask if you would like this. The floor is level throughout and covered with karndean flooring and is well-lit with ceiling lights.

Laundry & Drying facilities

The laundry room is located on the ground floor, within the communal area, close to the lounge area and has level access. This room has a washer and dryer. This is a small room with limited space for wheelchair users to manoeuvre.

Bedrooms

All rooms without en-suite have a washbasin. Unless otherwise stated, all bedrooms have bunk beds. All bedrooms have karndean floors and are well-lit with ceiling and individual bunk lights. All bedding is provided.

Ground Floor

- One 4-bedded accessible room with accessible en-suite. The bedroom contains a double bed with a single bunk over the top and a single bed. The en-suite bathroom has a wheel-in shower fitted with grab rails and fold down shower seat.
- 4 x 4 bedded en-suite (bunk beds)
- 4 x 2 bedded en-suite (bunk beds)
- 4 x 4 bedded (non en-suite – bunk beds)

First Floor

- One 4-bedded accessible room with accessible en-suite. The bedroom contains a double bed with a single bunk over the top and a single bed. The ensuite bathroom has a wheel-in shower fitted with grab rails and fold down shower seat.
- 4 x 4 bedded en-suite (bunk beds)
- 4 x 2 bedded en-suite (bunk beds)
- 4 x 4 bedded (non en-suite – bunk beds)

Bathrooms

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

Ground Floor

- Four WCs accessed from the corridors.
- Four showers accessed from the corridors.

First Floor

- Four WCs accessed from the corridors.
- Four showers accessed from the corridors.

Grounds & Garden

We have an outdoor seating area which is accessed from the café bar area over a level door threshold. There are double leaf glazed doors opening outwards. This area is paved with patio slabs with a border of grass, and has a range of picnic bench style seating. The cycle store is also located in this area.

Additional Information:

- We do not permit pets, but assistance dogs are welcome.
- We do not permit smoking or vaping anywhere in the hostel, or within The Sill grounds.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures shown on information board in each bedroom.
- Wi-Fi internet connection is available to guests free of charge, throughout the whole hostel.

Contact Information:

- Address: YHA The Sill at Hadrian's Wall, Military Road, Bardon Mill, Northumberland, NE47 7AN.
- Telephone: 01629 592559
- Email: thesillhadrianswall@yha.org.uk
- Ordnance Survey Map: OL43
- Hours of operation: 7am - 11pm.
- Local Buses: AD122 (runs April – September only)