



## YHA Haworth - Access Statement

### Introduction

YHA Haworth is a Victorian Gothic Mansion that was built as the family home of a local mill owner. Inside the building the sweeping staircase, ornate painted glass, richly carved oak and plaster friezes hint at the building's opulent past.

The hostel is well used by groups but it is also very popular with individuals, families and overseas travellers. The village of Haworth is best known as home of the Bronte sisters and has an abundance of independent shops, cafes and restaurants. We're also ideally situated for backpackers and tourists wanting to explore Hebden Bridge which is on a direct bus route.

We aim to cater for the needs of all visitors in this 88-bed hostel set over 4 floors. We have two ground floor rooms. One is accessible and there is an accessible bathroom in the corridor next to it.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk). You can also take a virtual tour of our hostel at [www.yha.org.uk/hostel/haworth](http://www.yha.org.uk/hostel/haworth).

### Pre-arrival

- The nearest national rail station is Keighley which is 3.3 miles away. Additionally, 0.5 miles away in the centre of the village is a station of a steam railway which runs between Oxenhope and Keighley at weekends and every day in the summer and other school holidays.
- The nearest bus stop is within 350 metres of the hostel. There is a daily bus service which usually runs accessible buses to this stop.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- Roads in Haworth can be steep. The bus stop is on the B6142 which is moderately inclined here. Longlands Drive also slopes moderately up to the hostel driveway. There are pavements and streetlights up until here.

- The driveway is evenly surfaced with tarmac, but there is no pavement. It is approximately 80 metres long; it begins with a very gradual slope and then becomes level.
- The hostel's details can be seen on YHA's website [www.yha.org.uk](http://www.yha.org.uk); please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

### **Car parking and arrival**

We have ample parking just outside the building. There are no marked bays, but we would be happy to reserve you a space close to the main entrance. The car park is level and surfaced with gravel. It is lit by external floodlights on the building.

Guests can also be dropped off in front of the main entrance. The gravel leads right up to the hostel entrance and in the porch there is tarmac. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

### **Main entrance and reception**

From the porch there is a 3cm sloping step and then a set of manual double doors which open inwards to the entry hall. There is then another set of double doors which are permanently open leading into the reception lobby.

The reception lobby is level throughout and is well-lit with ceiling lights. There is a wooden parquet floor. There is a portable induction loop available on request at reception. A payphone is also available in this area.

### **Public areas**

#### **Halls and corridors**

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.

The corridors on the ground floor are either polished wood or carpet. The corridors on the upper floors are carpeted.

Unfortunately we do not have a lift, so access to the upper floor is by stairs only. The staircase is wide and carpeted and has a bannister on one side.

### Public WCs

There are two unisex WCs on the ground floor. From reception there is level access through a set of double doors and then a single leaf door. Neither meets modern standards of accessibility. They are both well-lit and have non-slip flooring.

Additionally, there is an accessible bathroom with a toilet. Transfer is left-handed onto the toilet.

### Lounge

Our lounge is located on the ground floor and has level access from the reception lobby via a single leaf door. The floor is level throughout and carpeted. It is well-lit with ceiling lights. The room is furnished with coffee tables, sofas and chairs with and without armrests. The furniture is all well-spaced. All furniture can also be moved; please just ask at reception if you require assistance.

### Dining room

The dining room is located on the ground floor and has level access from the reception via a single leaf door. The floor is level throughout and the room is well-lit with ceiling lights. The flooring is wood effect vinyl. There are dining tables and straight backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements. Please advise us of these before your arrival.

### Self-catering kitchen and dining room

The self-catering kitchen is located in the basement. There is step-free access from the back garden down a steep tarmac slope. There is then a single leaf door which opens outwards. The kitchen is level and has non-slip flooring.

The kitchen is equipped with two catering size sinks, with drainers, a microwave, two toasters, two fridges, two standard electric domestic cookers, with ovens hobs and grills, and a cordless kettle. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

### Laundry and drying facilities

The laundry room is also located in the basement. The floor is level and surfaced with non-slip lino. There is a token operated washing machine available here.

### Meeting rooms

We have one meeting room/classroom on the ground floor. It has level access from the reception lobby. It is level throughout and has good, even lighting. We can provide tables and chairs in a variety of seating arrangements. The meeting room has a sprung wooden dance floor.

## **Bedrooms**

Most rooms have a washbasin. Unless otherwise stated, all bedrooms have bunk beds and are not en-suite. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

## **Ground floor**

- An accessible 4-bedded room (double with a single over plus another twin bunk)
- One 2-bedded room
- A unisex WC and a unisex shower
- An accessible bathroom with shower, low washbasin, WC and grab rails.

## **First floor**

There are 15 steps to:

- Three 4-bedded rooms
- Four 6-bedded rooms (one with en-suite bathroom)
- Three 8-bedded rooms
- Six WCs and seven showers

## **Second floor**

There are 15 steps to:

- Two 6-bedded rooms
- Three WCs and three showers

There are a further 4 steps up from the corridor to:

- Two single rooms
- One 3-bedded room
- One 7-bedded room

## **Grounds and garden**

We have approximately an acre of gardens. They are mainly laid to lawn on two levels. The lower level can be accessed by two compacted gravel paths. Five 6-seat picnic tables with attached benches are available for guests to use in the garden. The cycle shed is approximately 50 metres from main entrance in an out-building.

## **Additional information**

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- Staff members are on-site from 7am until 10pm There is an emergency contact number which you can free phone via the hostel pay phone to contact a member of staff during the night. When the hostel is booked on an 'Exclusive Hire' basis there are no staff on site for the duration of the booking.
- Emergency lighting and fire alarms fitted. Be aware that our teams won't fetch you in the event of an emergency, so if the alarms go off please don't wait for a member of staff to evacuate you; get yourself out of the building by the nearest exit. Arrangements for guests needing assistance to evacuate in case of fire should be discussed as soon as possible beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception within the hostel is good.
- Wi-Fi is available at this hostel, in the communal areas on the ground floor.

## **Contact information**

- Address: YHA Haworth, Longlands Drive, Keighley, West Yorkshire, BD22 8RT
- Telephone: 0345 3719520
- Email: [haworth@yha.org.uk](mailto:haworth@yha.org.uk)
- Ordnance Survey Map 104; grid reference SE038378
- Local buses: Get on line 500, 663, 664 or 665 from Keighley and get off at Lawcliffe Lane – for more information, see [www.keighleybus.co.uk](http://www.keighleybus.co.uk)
- Local taxi: Oxford Taxis, Keighley - 01535 603333, and Keighley Metro Taxis - 01535 600600; standard taxis can be booked with Bronte Taxis, Haworth - 01535 644442

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**