



## YHA Boswinger – Access Statement

### Introduction

If you're looking for a relaxing break in Cornwall then YHA Boswinger is the ideal accommodation. Located a mile out of Gorran, the hostel is a gateway to the Roseland's fine walks and unspoilt beaches, and handy for visits to The Lost Garden of Heligan, the Eden Project and the China Clay Country Park.

We aim to cater for the needs of all visitors in this 40-bed hostel; a 2-storey building located on the south-west coast of Cornwall. We have two ground floor bedrooms; however, neither is accessible to modern standards. Although we are a family friendly hostel, unfortunately we are not suitable for children under the age of 3 years.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk).

### Pre-Arrival

- The nearest rail station is St Austell which is 10.5 miles away.
- The nearest bus stop is at Gorran which is 1 mile away. There is a limited bus service which runs Mon-Sat only.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The roads approaching and surrounding the hostel are country roads which are steep in places. There are no pavements and very limited street lighting.
- The hostel's details can be seen on YHA's website [www.yha.org.uk](http://www.yha.org.uk); please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

### Car Parking and Arrival

We have ample car parking at one side of the hostel; approximately 30 metres from the main entrance. There are no marked bays, but we would be happy to reserve a space close to the road if required.

The car park slopes very gently down away from the road and is surfaced with loose gravel and grass. Guests can be dropped off near the main entrance though caution must be exercised as it is on a sharp bend in the road.

Access to the main entrance from the car park is via a relatively quiet road which is level to begin and then begins to slope downwards as you round the corner. From here there is a wide gate and a short walk across a gravel courtyard. Another way to cross the courtyard is via a shallow step up to a level, paved veranda.

If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

### **Main Entrance and Reception**

There is one small step up to main entrance where there is a manual single leaf door which opens inwards into the entrance hall. The reception is located on the ground floor in the dining area. At the end of the entrance hall there is a step down, a single leaf door and then another step down immediately after. Unfortunately we do not have a portable ramp.

There is not a lower level service section at the reception desk, but there is seating and tables available in the dining area. There is an induction loop available on request. There is also an emergency pager to connect to a member of staff (on site) at night.

The room is level throughout and has threaded carpet flooring. It is brightly lit with ceiling lights.

### **Public Areas**

#### **Halls, Corridors and Stairs**

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.

The flooring is carpet throughout. Due to the age of the building neither the ground nor the first floor are level throughout. There are some steps up and down from rooms and in corridors.

We do not have a lift, so access to the first floor is via stairs only. There are 11 carpeted steps up to the first floor with a handrail on one side. The steps do not have risers.

### Lounge

Our lounge is located on the ground floor. From the dining room there is a gentle ramp down into a corridor and from here there is a level threshold through a single leaf door.

The room is level throughout with carpet flooring. It is well-lit with ceiling lights. There are sofas and coffee tables, dining tables and straight backed chairs without arm rests available here. All furniture can be moved; please just ask at reception if you require assistance.

### Dining Room

The dining room is located on the ground floor. Access, flooring and lighting are as described above. There are tables and straight backed chairs without armrests available. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

### Self-Catering Kitchen

The self-catering kitchen is located on the ground floor and has level access from the entrance hall via a single leaf door. The flooring is tiled and the room is well-lit. There is a stainless steel table in the centre of the room; leaving only a small amount of room for manoeuvring.

The self-catering kitchen contains 3 domestic sized cookers (2 gas and one electric with fan oven), 3 fridges (2 have small freezers), microwave oven, 2 cordless kettles, toaster and a good selection of pots and pans of various sizes.

Tea towels are provided. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

### Drying Facilities

The drying room is located on the first floor and has a level threshold through a single leaf door. The floor is surfaced with non-slip vinyl and the room is well-lit. Space in this room is quite limited.

### Bedrooms and Bathrooms

None of the rooms are en-suite, but they do contain a washbasin. All bedrooms have bunk beds and the lower bunks are close to floor level. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter. None are accessible to modern standards.

### Ground Floor

- One 4-bedded room. This room also has a door into the courtyard.
- One 6-bedded room
- Two WCs and a shower at end of narrow corridor, passing through one doorway.

### First Floor

There is level access from the stairs to:

- Two 4-bedded rooms
- One 6-bedded room
- Two WCs
- One shower and one washroom
- A Fire Exit leading onto 8 wide concrete steps with a handrail on one side, which take you onto the road in the direction of the car park.

Then there are several steps up and down to:

- Three 2-bedded rooms
- One 4-bedded room (lower bunks 1 foot off floor)
- One 6-bedded room (lower bunks 1 foot off floor)
- Two WCs and two showers
- A second Fire Exit is located next to the washrooms. This is a descent down a steep staircase, into the gardens, where a narrow path and 3 unlit steps lead into the car park.

### Grounds and Garden

We have a small lawn is located outside the common room, with access through sliding glass doors. Chairs and wooden picnic tables with benches are located in the gravel courtyard.

### Cycle Shed

The cycle shed is located at the bottom of the car park.

### **Additional Information**

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site, including at night (access via emergency phone at Reception).
- Braille signs are fitted on room doors and corridor doors.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- There is no mobile phone reception in the hostel or the immediate vicinity.
- Wi-Fi is not available at this hostel.

### **Contact Information**

- Address: Boswinger, Gorran, St Austell, Cornwall, PL26 6LL
- Telephone: 0345 371 9107
- Email: boswinger@yha.org.uk
- Ordnance Survey Map 105; Grid reference SW991411.
- Local buses: See [www.travelcornwall.uk.com](http://www.travelcornwall.uk.com), or [www.gorranbus.org](http://www.gorranbus.org) - 01726 844933.
- Local accessible taxi: A 2 B Taxis (Truro) Ltd. – 01872 272989.

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**