

YHA Truleigh Hill - Access Statement

Introduction

This quiet spot is close to some fabulous walking and cycling holiday routes and spectacular views. Set in the South Downs National Park, just inland from coastal towns of Shoreham, Brighton, Hove and Worthing, the hostel provides modern accommodation, ideal for family activity breaks and school trips, plus a pleasant open garden well away from busy roads.

We aim to cater for the needs of all visitors in this 56-bed hostel; a 3-storey building located 4 miles from Shoreham-by-Sea. We have ground floor bedrooms, but unfortunately none of our bedrooms or bathrooms meets modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email <u>customerservices@yha.org.uk</u>.

Pre-Arrival

- The nearest rail station is Shoreham-by-Sea which is 4.3 miles away.
- The nearest bus stop is also in Shoreham by Sea.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- Shoreham-by-Sea is approximately 4 miles from the hostel. The road from Shoreham is a narrow single lane with passing places; the final part (200m) of this road is steep and unsurfaced. There are no pavements or street lights on this road.
- The hostel's details can be seen on YHA's website <u>www.yha.org.uk;</u> please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

There is parking space for 20 cars on site. There are no marked bays, but we would be happy to reserve a space close to the entrance. The car park is level and surfaced with gravel. Please be aware that it is not lit during the night.

If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

Main Entrance and Reception

There are two concrete steps without a handrail, followed by another step up to the main entrance. The door is a manual single leaf which opens inwards. From here there are a further 3 steps up to the ground floor.

The reception is located on the first floor. From the ground floor entrance hall there is a flight of 17 steps up to the first floor. There is then a single leaf door into the lounge/reception area. The floor here is level and surfaced with wooden floorboards. It is well-lit with ceiling lights.

Public Areas

Halls, Corridors and Stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring is carpet throughout.

There is no lift at YHA Truleigh Hill, so access to the first floor is by stairs only. The stairs are carpeted and have a handrail fitted to one side. There are 17 steps to the first floor.

Lounge

Our lounge is located on the first floor and has level access from the stairs via a single leaf door. The room is level and the flooring is wooden floorboards. The room is well-lit by ceiling lights.

The room is furnished with sofas, armchairs, coffee tables and stools. All furniture can be moved; please just ask at reception if you require assistance.

Dining Room

The dining room is located on the first floor and has level access from the lounge via an open doorway. The floor is surfaced with floorboards and the room is brightly lit by natural light during the day and by ceiling lights at night.

There are dining tables, benches and stools without armrests here. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Self-Catering Kitchen

The self-catering kitchen is located on the first floor and has level access from the stairs via two single leaf doors. The floor is level and surfaced with non-slip lino. The room is well lit with ceiling lights.

The kitchen is equipped with two small ovens, a large fridge, eight electric rings, a microwave oven and a range of kitchen equipment, crockery and cutlery. Crockery and

some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

Drying Facilities

The drying rooms are located on the ground floor. There is level access from the entrance area.

The drying room has non-slip flooring and is well-lit by ceiling lights. There are boot racks and rails, including low rails for drying coats / clothes.

Bedrooms and Bathrooms

None of our rooms is en-suite, but they do all have a washbasin. All bedrooms have bunk beds and are carpeted and well-lit with ceiling lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

Ground Floor

From the entrance hall there is a single leaf door and two steps up to:

- Two 2-bedded rooms
- Two 4-bedded rooms
- Three 6-bedded rooms
- One washroom with WC and two showers
- Two separate showers and a WC

First Floor

- Two 2-bedded rooms
- One 4-bedded room
- Three 6-bedded rooms
- A male and a female washroom with one WC and one shower each
- Two separate WCs and two separate showers

Grounds and Garden

The gardens surround the hostel on three sides. The plot is sloped to approximately a 30 degree angle. There is a flat courtyard area to the front of the hostel. Most of the grounds are grassed and surrounded by trees.

The South Downs Way long Distance footpath passes by the front of the hostel; this is an unsurfaced road, with many potholes and loose gravel.

Other paths around the hostel are also made of loose gravel.

There are picnic tables in the courtyard area to the front of the hostel

Cycle Shed

The cycle shed is a garage on the side of the building; this is accessed by an unsurfaced sloped driveway. There are 8 semi vertical bike racks inside the shed; as well as ground storage for up to 12 bikes. The shed is padlocked and the key available at reception

There are also 3 sheffield stands (for up to 6 bikes) located outside at the front of the hostel, alongside a public repair station and pump for guest use. A power washer is also available. Stock of essentials including puncture repair kits and locks are available from the hostel.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site, including at night (access via emergency phone at Reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- On some networks mobile phone reception is poor within the hostel and the immediate vicinity. There is a 4G connection on EE.
- Wi-Fi is not available at this hostel.

Contact Information

- Address: YHA Truleigh Hill, Tottington Barn, Shoreham-by-Sea, West Sussex, BN43 5FB
- Telephone: 0345 3719047
- Email: truleigh@yha.org.uk
- Ordnance Survey Map 198; Grid reference TQ220105
- Local taxi: Access Taxis 01903 755533

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.