



YHA Stratford-upon-Avon – Access Statement

Introduction

Just 3 miles outside of the historic city of Stratford-upon-Avon, and 10 miles from Warwick Castle, YHA Stratford-upon-Avon is the perfect place to take a weekend break, or an educational visit.

We aim to cater for the needs of all visitors in this 134-bed hostel, a 3-storey Georgian mansion located in a picturesque village. YHA Stratford-upon-Avon has one accessible bedroom on the ground floor with an accessible en-suite bathroom.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or [email Customer Services](mailto:Customer Services). You can also take a virtual tour of our hostel at www.yha.org.uk/hostel/stratford-upon-avon.

Pre-Arrival

- The nearest rail station is Stratford-upon-Avon which is 3.2 miles away.
- The nearest bus stop is within 150 metres.
- Local taxi services can provide accessible taxis if booked in advance. For more details please see the contact information section.
- The hostel is on Church Lane, which is a level tarmacked road. There is no pavement and no street lighting here or on the main road so if you are arriving on foot please bring a torch. From the bus stop there is a paved path which is mostly level.
- Nearest shop-mobility scheme Stratford-upon-Avon (1.6 miles), Bridgefoot Multi Storey Car Park, Stratford-upon-Avon, Warwickshire CV37 6YY. 01789 414534
- The hostel's details can be seen on YHA's website www.yha.org.uk; please scroll down to the Maps and Directions section to view transport options.
- You can contact the hostel by phone, or e-mail (details below).

Car Parking and Arrival

We have ample car parking available on site, in un-marked bays on our gravel car park. It is less than 150 metres from here to the main door. The car park is lit at night, and there is lighting running from here to the entrance of the hostel.

There is plenty of space to drop off next to the brick paved path which provides level access to the front door of the hostel. There is a ramp to enter the hostel; the slope is

around 1.6m long and has a gradient of approximately 1:11. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

Main Entrance & Reception

Access into the main hall is over a level threshold and through a set of double doors which open inwards manually (effective opening width of 600mm per leaf). The main hall has a tiled floor and is evenly lit with chandeliers.

From the main entrance door, there is level access to the ground floor reception via a double door, which is held open by alarm activated devices (effective clear opening is 550mm per leaf). The reception area has a polished wooden floor and is well-lit.

The reception desk is at high level and some seating is available next to the desk. Vibrating pillow alarms are available on request. There is plenty of space for a wheelchair user to manoeuvre.

Public Areas

Halls and Corridors

There is a good colour contrast to floor, walls and doorways throughout the building. Corridors and halls on the ground floor are either tiled or polished wood. On the upper floors the corridors are surfaced with low pile carpet.

All corridors are generally well-lit with ceiling lights and are also fitted with emergency lighting.

We do not have a lift; the upper floors and basement are accessed by stairs only.

Public WCs

A unisex accessible WC is available on the ground floor to the rear of the restaurant. The bathroom is fitted with grab rails, emergency alarm cord and low sink. The transfer is right-handed. There is also a separate male and female WC in the dining room. A further unisex WC is accessed just off the main entrance hall.

Café Bar

The reception area leads through into our café bar, accessed via a shallow ramp, which has high level seating. Menus are available on tables and table service is available.

The flooring of the ramp and of the café bar is polished wood, and the area is lit with ceiling spot-lights.

Lounge

We have a lounge situated on the ground floor which has level access from the main entrance hall via a single leaf door (effective clear opening 750mm). In this room there are sofas, armchairs and low coffee tables available. The flooring is carpet and the room is well-lit with chandeliers and wall lights.

The lounge connects with a further soft seating lounge area, which is up one step from the lounge or reception area.

Dining Room

The dining room is on the ground floor and has level access from the café bar. This room is equipped with a range of tables and straight backed chairs without armrests. All tables and chairs are moveable; please ask a member of staff if you would like furniture moving for your needs. The floor is polished wood and the room is evenly lit.

Two of our tables are accessible for wheelchair users; please let us know in advance if you require one and we will be happy to reserve one.

The servery is low level but table service is available if you require it. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Self-catering Kitchen

Our large self-catering kitchen is located on the ground floor and has level access from the main entry hall via a single leaf door (effective clear opening 770mm). You must pass through a small dining room which has tables, wooden stools and bench style seating.

The ovens have drop down doors and the sinks are fitted with lever taps. The flooring here and in the self-catering dining room is laminate, and the rooms are lit with ceiling spot lights.

Crockery is kept in high level shelves, but can be moved to lower storage on request.

Games Room

Our games room is located on the ground floor and has level access from the entrance lobby. There is a single leaf door with an effective opening width of 750mm. The floor is level throughout and surfaced with laminate flooring. The room is well-lit with ceiling lights.

There is a pool table and a table football table, amongst other items, and an internet station is available here. The room is furnished with coffee tables, sofas, armchairs and low, cushioned stools. All furniture can be moved; please ask a member of staff if you would like furniture moving for your needs.

Classroom

Accessed from the entrance hall on the ground floor, the classroom is equipped with a data projector and a white screen. There are tables and straight backed chairs which offer seating for up to 40 people. All tables and chairs are moveable and we would be pleased to help accommodate any specific requirements.

The flooring is laminate and the room is brightly lit by natural light during the day. There are also ceiling lights.

Laundry & Drying Facilities

Our laundry room, which includes a dryer, is located on the ground floor with level access from the main entrance.

A drying room is provided in the cellar down a flight of steep steps.

Bedrooms and Bathrooms

All rooms without en-suite have a washbasin fitted with a lever tap. Unless otherwise stated, all bedrooms have bunk beds. All bedrooms are carpeted and are well lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter. En-suite bathrooms have a step up and then a further step to access the shower. Sinks are fitted with lever taps.

Ground Floor

Here we have one 3-bedded accessible room, which has level access through from the main entrance and to all other communal areas. The effective clear opening width of the bedroom door is 860mm and that of the bathroom is 760mm. This room has an en-suite accessible bathroom fitted with grab rails, wheel-in shower and emergency cord. The transfer here is left-handed.

First Floor

The first floor is accessed via a central stair case of 18 steps, which has a handrail on each side. On this floor, we have a range of bedroom sizes, from 2-6 people. Some are en-suite and one room contains a double bed.

There are shared shower and WC facilities which are accessed from the corridor.

Second Floor

The second floor is accessed via 17 steps from the first floor and has a handrail on each side. On this floor, we have a range of bedroom sizes from 2-6 people. Some of the rooms are en-suite and two rooms have double beds.

There are shared shower and WC facilities which are accessed from the corridor.

Grounds & Gardens

YHA Stratford is set in extensive grounds, mostly laid to lawn and fairly level. A range of benches and tables are located around the grounds.

From the dining room there is a raised threshold through double doors which leads to an area of wooden decking which has small tables and chairs with and without armrests.

Cycle Store

The cycle store is located approximately 110 metres from the main entrance. There is level access via the same paved path which runs from the car park to the main entrance.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is available until midnight. From midnight till 7am a security guard is on duty. Staff are available during the night by calling a dedicated phone to alert them.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures shown on information board in each bedroom.
- Mobile phone reception within the hostel is poor, but there is some signal in the middle of the lawn.
- Wi-Fi internet connection is available to guests.

Contact Information

- Address: YHA Stratford-upon-Avon, Hemmingford House, Alveston, Stratford-upon-Avon, Warwickshire, CV37 7RG
- Telephone: 0345 3719661
- E-mail: stratford@yha.org.uk
- Ordnance Survey Map 151; Grid reference SP231562.
- Local buses: Stagecoach lines 18a, X15 and X18 run frequently from Stratford. Line 269 from Johnson's Excelbus also runs from Stratford and has low level access; for more information see [the Johnson's Coaches website](#). For the hostel, get off at Alveston, Opp. Youth hostel.

- Local accessible taxis: Argent Taxis - 01789 294436; 24X7 Taxis - 01789 332126

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.