



## YHA Sheringham - Access Statement

### Introduction

This hostel sits in a quiet residential area of Sheringham and is only a 5 minute stroll to the town and a 10 minute stroll to the beach.

We aim to cater for the needs of all visitors in this 101-bed hostel; a 4-storey building located on the Norfolk Coast. We have ground floor rooms (two have their own toilets); three are accessible and an accessible bathroom is in the corridor nearby.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk). You can also take a virtual tour of our hostel at [www.yha.org.uk/hostel/sheringham](http://www.yha.org.uk/hostel/sheringham).

### Pre-Arrival

- The nearest rail station is Sheringham which is within 350 metres of the hostel.
- The nearest bus stop is within 150 metres of the hostel. There is an hourly service which runs to this stop and usually provides accessible buses.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The hostel is 5/10 minute walk away from the centre of Sheringham. The roads from here are level, with pavements on both sides and street lights.
- The hostel's details can be seen on YHA's website [www.yha.org.uk](http://www.yha.org.uk); please scroll down to the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

### Car Parking and Arrival

We have ample parking onsite, five metres from the main entrance. There are two marked bays in front of the main entrance if required. The car park is level and surfaced with gravel and stone. It is lit by external wall lights on the building.

Guests can be dropped off in the car park or on the main road. From the main road there is a paved path leading to the main entrance which slopes very slightly as it nears the building. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

## Main Entrance and Reception

There is a very shallow step (35mm step) up into the porch, followed by a manual single leaf door which opens outwards. Then there is a level corridor through a double door leading to the reception lobby.

The lobby is level throughout and the flooring is carpet tile. The payphone is also located in this area.

## Public Areas

### Halls and Corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well-lit using a combination of ceiling and wall lights. The corridor flooring throughout is carpet tiles.

There is no lift, so access to the upper floors is by stairs only. The stairs are carpeted and have a handrail on one side.

### Public WCs

There are two unisex WCs in the entrance hall. They are not accessible to modern standards. They have non-slip flooring and are well-lit with fluorescent lighting.

### Lounge

The lounge is located on the ground floor and has level access from the entrance hall. There is a set of double doors into the games room, followed by a single leaf door each into the TV room and the reading room. Both rooms are level throughout and have carpet flooring. They are well-lit with ceiling lights.

The rooms are furnished with coffee tables, sofas and armchairs. All furniture can be moved; please just ask at reception if you require assistance. The television can be set to show subtitles if required.

### Dining Room

Our spacious dining room is located on the ground floor and has level access from the reception lobby via a single leaf door. The floor is level throughout and covered with carpet tiles. The room is well-lit with ceiling lights.

There are tables and straight backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

### Self-Catering Kitchen and Dining Room

The self-catering kitchen is located on the ground floor and has level access from the reception lobby. There are a series of single leaf doors between the reception and the kitchen. The door into the kitchen has an effective opening width of 745mm. The floor is level and surfaced with non-slip flooring,

The kitchen contains 2 domestic sized gas cookers with oven, grills and burners, a microwave, 3 fridges, a toaster and a full range of kitchen utensils, crockery and cutlery. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

Kitchen units and ovens are at a height of 950mm, and the sinks are at 850mm high.

The dining room is next door (effective door opening width of 740mm). This room is quite small and so space can be limited. There are tables and straight back chairs available for guests to use. The flooring here is level with non-slip flooring.

### Laundry and Drying Facilities

The drying room is located on the ground floor and has a 35mm step up from the reception lobby through a single leaf door.

The room is equipped with a washing machine and a dryer which are both coin operated.

The flooring is non-slip.

### Games Room

Our games room is located on the ground floor and has level access from the entrance hall. There is a set of double doors which open into the room. The floor is level and surfaced with carpet, and the room is well-lit.

There is a pool table and table football table, as well as an internet station. There are some chairs without arm rests available here.

### Conference Rooms

We have two meeting rooms; the first is located on the ground floor next to the self-catering kitchen and has level access from the reception. The floor is level and surfaced with wood. There are two unisex toilets next to the classroom, with single leaf doors opening inwards.

The second meeting room is located on the first floor. There are 20 steps to this floor and then level access from the stairs through either a single leaf or double door. The majority of the room is level; however in the far end there is a step up onto the 'presentation' area. There is carpet flooring and the room is well-lit with ceiling lights.

We can provide tables and straight backed chairs without armrests in a variety of seating arrangements. There are also three unisex WCs in the corridor outside of the meeting room.

## Bedrooms and Bathrooms

All of the rooms contain a washbasin. Unless otherwise stated, all bedrooms have bunk beds and are not en-suite. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

### Ground Floor

All ground floor rooms have flashing fire alarms as well as the siren. Two of the 5-bedded rooms have an en-suite toilet. These are not accessible to modern standards, but one of them does contain grab rails. Transfer in that WC is left-handed.

- Three 5-bedded rooms (double with a single over and a bunk). These are our most accessible rooms. One room has an effective door opening width of 745mm, one of 750mm and the last one is 840mm.
- One 3-bedded bunk room
- An accessible bathroom with WC, wheel-in shower and low level washbasin. The bathroom is fitted with grab rails. Transfer onto the toilet is left-handed. Clear door opening is 750mm.
- Two showers - 200mm step up.

### First Floor - New Block

There are 16 steps up to:

- Four 3-bedded rooms
- Two 3-bedded room (double with a single over)
- Four 4-bedded rooms
- One 6-bedded room
- Six WCs and five showers

### First Floor - Old Block

There are 20 steps up to:

- One single room
- Two 2-bedded rooms
- One 3-bedded room (double with a single over)

- One 6-bedded room
- Three WCs and three showers

### Second Floor – Old Block

There are 16 steps up to:

- Three 2-bedded rooms
- One 3-bedded room
- One 4-bedded room
- One 6-bedded room
- Two WCs and one Shower

### Third Floor – Old Block

There are 15 steps up a very narrow staircase to:

- Two 2-bedded rooms on floor beds.
- One 6-bedded room
- Two WCs and two showers

### Grounds and Garden

The Hostel has a patio/smoking area on level slabs adjacent to the self-catering kitchen; access is via the front door and over level paving slabs (path width 900mm).

The Hostel also has a small garden area with bench seating; access is via the dining room where there are a few steps down, or from outside there is a path of soft wood chippings (800mm wide).

Unfortunately there is no play area for children, but a play park is available a 5 minute walk from the Hostel, ask Reception for directions.

### Cycle Shed

This is accessed from the Hostel entrance along a level slabbed pathway then over the gravel car park to a brick garage; the key is available from Reception and we can help with access over the door threshold if required.

### Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.

- A member of staff is always available on site during open hours, including at night (access via emergency phone at Reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception within the hostel varies depending on the operator.
- Wi-Fi internet connection is available in this hostel.

### Contact Information

- Address: 1 Cremer's Drift, Sheringham, Norfolk, NR26 8HX.
- Telephone: 0345 3719040
- Email: [sheringham@yha.org.uk](mailto:sheringham@yha.org.uk)
- Ordnance Survey Map 133; Grid reference TG159428.
- Local buses: Catch line 2 or 5 and get off at Sheringham, adj Tesco. For more information see [the konect bus website](#).
- Local taxi: Stuart's Taxi and Travel - 01263 824444; A1 Cabs Cromer - 01263 513371

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.