



YHA Ravenstor - Access Statement

Introduction

You might not want to venture far beyond this impressive National Trust country house! Set in 60 acres of magnificent grounds with spectacular views - perfect for a cheap family holiday in the Peak District. Located at the point where Tideswell and Millers Dales meet, high above the River Wye, this country retreat offers great opportunities for activity breaks in the great outdoors, including superb walking holidays.

We aim to cater for the needs of all visitors in this 70-bed hostel; a 3-storey building located set in the picturesque Peak District National Park. Unfortunately none of our bedrooms or bathrooms is accessible to modern standards.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email [email customer services](mailto:email_customer_services). You can also take a virtual tour of our hostel at www.yha.org.uk/hostel/ravenstor.

Pre-Arrival

- The nearest rail station is Buxton which is 7.6 miles away.
- The nearest bus stop is within 350 metres of the hostel. There are daily bus services which run to this stop, some of which have accessible buses.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The roads approaching and surrounding the hostel are typical of the peak district; hilly and steep in places, with no pavements or street lighting. From the main road there is a gravel driveway/track of approximately 350 metres which slopes gradually down to the hostel. There are speed bumps along this track.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please scroll down to the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

We have ample free parking onsite approximately 90 metres from the main entrance. There is no parking in front of the building as this area must be kept clear for the

emergency services; however, we would be happy to reserve a space as close to the entrance as possible if required.

The car park slopes gently towards the building and is surfaced with gravel. From here to the entrance there is an uneven gravel path which first slopes down and then up to the building. Guests can also be dropped off just in front of the main entrance. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

The driveways are illuminated along the majority of their extent and the car park is flood lit at night or in poor light. There is lighting outside the front of the entrance of the building and above the door to aid in accessing the building at night.

Main Entrance and Reception

There are two steps up to the main entrance, followed by another step up through double doors which open inwards into the entry hall. A security number keypad is in place on main entrance. New guests should press the doorbell to gain entrance and the code will be given to them when checking in. There is parquet flooring here and the area is well-lit. Another single leaf door with a raised threshold takes you through into the reception lobby.

The reception lobby is level throughout. There is an induction loop and a vibrating pillow alarm available at the reception desk on request. A payphone and emergency contact details for a member of staff at night are located in this area down two steps from Reception. There are a few armchairs in the reception lobby and further seating is available in the lounge nearby.

Public Areas

Halls and Corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring on the ground floor is parquet, and on the upper floors is carpet.

Unfortunately we do not have a lift, so all access to upper floors is by stairs. The stairs are carpeted and there is a handrail to one side. The staircase to the 2nd floor is steep and quite narrow. The staircase to the basement is narrow and does not have a handrail. They are surfaced with laminate.

Public WCs

There is level access to one WC from the entry hall. There are two steps down to two more WCs from the reception lobby. None of the WCs are accessible to modern standards. They all have good lighting and non-slip flooring.

Lounge

Our lounge is located on the ground floor and has level access from the reception via a single leaf door. The room is level throughout with carpet tile flooring and good lighting from ceiling lights.

The room is furnished with coffee tables, a sofa and armchairs. All furniture can be moved; please just ask at reception if you require assistance.

Dining Room

The dining room is located on the ground floor and has level access from the reception lobby via a single leaf door. It is level throughout and has parquet flooring. The room is well-lit with ceiling lights.

There are dining tables and straight backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

The servery is located in the reception lobby outside, but table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Self-Catering Kitchen

The self-catering kitchen is located on the ground floor and has level access from reception via a single leaf door. It is level throughout with laminate flooring and good lighting.

Kitchen facilities include gas hobs and two small domestic sized ovens, a microwave, two toasters, two kettles, a fridge and a good range of kitchen utensils, baking trays, crockery and cutlery. Crockery and some kitchen equipment are kept in low shelves. The worktops are at 3'1" high on average.

Games Room

Our games room is in the basement. To reach this guests must go through a single leaf door, down a narrow flight of 13 stairs and then through a further single leaf door. It is level throughout with laminate flooring. There is a table football table, giant jenga and giant connect four here for guests to use.

Drying Facilities

The drying room is also located in the basement. There is a single leaf door with a level threshold to enter this room. The flooring is painted concrete and the room is well-lit. This room is small and contains rails and clothes hangers for guests to use.

Meeting Room

Our meeting room is located on the ground floor and has level access via a single leaf door. There is carpet tiled flooring, which is level, and there is even lighting. A portable induction loop can be provided from reception on request.

We can provide tables and chairs in a variety of seating arrangements.

Bedrooms

All bedrooms have bunk beds and a washbasin. Room 1 (2 bed room) is en-suite. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers and some WCs on the first floor have steps up to enter. The sinks are fitted with lever taps.

First Floor

There are 13 steps to this floor. From here there is level access to:

- Three 2-bedded rooms
- Three 4-bedded rooms
- Two 6-bedded rooms
- One 8-bedded rooms

Two steps in the corridor to:

- One 4-bedded room
- One 6-bedded room
- One 8-bedded room

Second Floor

There are 15 steps to this floor. From here there is level access to:

- One 3-bedded room
- One 4-bedded room

- One 7-bedded room

Grounds and Garden

We have around 70 acres of land; there is a wooded area, fields and a garden area. All of the grounds are on a shallow slope which can become steeper in places. Both the grounds and gardens have some stone steps, and all pathways are grass or stone. Paths and steps can become slippery when wet.

Three 2-seat benches with armrests are available in garden. On the tarmac terrace just outside the hostel there are picnic tables for guests to use and admire the stunning views.

Cycle Shed

We have a small wooden cycle shed which is located to the side of the main building. The ground is level from the entrance across the gravel driveway. There is one step into the cycle store which is accessed by obtaining the key from the staff.

The cycle store lit inside and there is an outside light directed towards the store for access during the night. There are anchor points in the store to fix bikes to (the hostel does not have any locks to hire). There is an outside tap opposite the entrance to the storeroom to be able to wash down the bikes.

Additional Information

- We do not permit pets, but service dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site, including at night (emergency contact information can be found at the reception desk).
- Emergency lighting and fire alarms fitted.
- Be aware that out teams won't fetch you in the event of an emergency, so if the alarms go off please don't wait for a member of staff to tell you to evacuate; get yourself out of the building by the nearest exit.
- Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception within the hostel is poor.
- Free Wi-Fi is available at this hostel.

Contact Information

- Address: YHA Ravenstor, Miller's Dale, Derbyshire, SK17 8SS.
- Telephone: 0345 3719655
- Email: ravenstor@yha.org.uk
- Ordnance Survey Map 119; Grid reference SK152732.
- Local buses: Hulley's line 68 and TM Travel line 65/66 run from Buxton. For the hostel get off at Millers Dale, opp. Ravenstor Youth Hostel. For more information see [the Hulley's of Baslow website](#) and [the TM Travel website](#).
- Local taxi: A. Cabs – 01298 70423; Crescent Cars 01298 73515.

**We welcome your feedback to help us to continue making improvements.
Please contact us directly if you have any queries or if you would like to make any comments.**