



YHA National Forest – Access Statement

Introduction

Located next door to Conkers visitors centre and just a stone's throw from Twycross Zoo and Snibston Discovery Museum, YHA National Forest is the ideal location for a family break, educational trip or weekend escape. The hostel is 3 miles away from Swadlincote, and there are plenty of walking and cycling routes in the area.

We aim to cater for the needs of all visitors in this 85-bed hostel, a 2-storey, modern, eco-friendly building located in Moira, Derbyshire. We have five rooms on the ground floor; three of these are 3-bedded accessible rooms with accessible en-suite bathrooms.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk. You can also take a virtual tour of our hostel at www.yha.org.uk/hostel/national-forest.

Pre-Arrival

- The nearest rail station is Burton upon Trent which is 7.5 miles away.
- The nearest bus stop is half a mile away. There is a frequent bus service with low level access on the buses.
- There are taxi firms in the area which can provide accessible vehicles. We would be happy to make a booking for you.
- The hostel is located off a level road with an even pavement running all the way along one side. There is street lighting but some sections may be dark at night. There is then a dropped kerb onto a level, winding tarmac drive leading from the main road to the hostel car parking.
- Nearest shop-mobility scheme is in Swadlincote (3.6 miles away) – 46/48 Grove Street, Swadlincote DE11 9DD 01283 210770
- The hostel's details can be seen on YHA's website www.yha.org.uk; please scroll down to the Maps and Directions section to view transport options.
- You can contact the hostel by phone, fax or e-mail (details below).

Car Parking and Arrival

Ample parking is available at the hostel approximately 20 metres from the main entrance. There are three marked accessible bays which are the closest to the entrance. If you let us know what time you are arriving we will try our best to assist with movement between the car park and the hostel.

The floor of the car park is even tarmac, and the hostel is accessed via a level paved path. There is no lighting in the car park, but there is lighting on the main hostel building and entrance.

Main Entrance & Reception

The main entrance is a wide, single leaf, manual door with a level threshold which opens inwards into the main reception area. This area provides access to the open plan dining and lounge area and also to the ground floor bedrooms through a double door.

This area is level with laminate flooring throughout and even lighting is provided by wall and ceiling lights. There is space for a wheelchair user to manoeuvre and seating is available in the nearby lounge area.

There is a lower level service point at the reception desk. A vibrating pillow alarm is available from the reception desk. We also have a payphone available and an emergency phone to connect to a member of staff at night

Public Areas

Halls and Corridors

There is good colour contrast to floor, walls and doorways throughout the building. The corridors are well-lit by ceiling lights, and have laminate flooring.

Public WCs

Adjacent to the reception desk is an accessible unisex toilet which has grab rails, a lower basin, lever taps and an emergency cord (clear opening width is 800mm). The transfer in this WC is right-handed. Two additional unisex WCs are available on the first floor at the top of the stairs.

Café Bar / Restaurant and Lounge area

The café bar, restaurant and lounge is share the same space in an open plan area with a combination of soft and hard seating. There is plenty of space for a wheelchair user to manoeuvre. The lounge has sofas and low coffee tables.

Breakfast, evening meals and day time snacks and drinks are served from the café bar area. There are tables and wooden, straight backed chairs available here. All

hard seating can be moved around to suit your needs; if you would like any furniture moving, please ask at reception.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Self-catering Kitchen

The self-catering kitchen is located on the ground floor, through two single leaf doors. The door leading into the kitchen has a clear opening width of 760mm. There is level access from the reception area, and the room is level throughout. There are clear, large font safety signs displayed.

The kitchen is equipped with 2 domestic style hobs and 2 sinks fitted with lever taps, with a good provision of worktop space. Hobs and worktops are 80cm from the ground.

Further soft and hard seating is provided within the self-catering kitchen, as are dining tables. These can be moved on request to suit your needs.

Laundry Room

The laundry room is located on the ground floor with level access from the reception area via a single leaf door. A coin operated washer and dryer are available. Space in this room is very limited, but staff will be happy to help with the equipment.

Meeting Room

The meeting room is located on the ground floor with level access from the reception area via a single leaf door. The room is level throughout, with carpet flooring and even lighting provided by ceiling lights.

There are tables and straight backed chairs, without armrests, which are all moveable and can be set out in a variety of arrangements to suit your requirements.

Bedrooms and Bathrooms

All of the rooms are carpeted and are well lit with ceiling and individual bed lights. Unless otherwise stated all rooms have standard single bunk beds. Ground floor rooms have a level access fire exit with lever handle to open. The accessible rooms have emergency cords and are fitted with visible and vibrating fire alarms. All bedding is provided.

All bathrooms are well-lit and have non-slip flooring. Standard showers have a step up to enter. The accessible bathrooms have an emergency cord, grab rails and a shower seat.

All bedding is provided, but guests are asked to make their own beds. If you require any assistance with this please let us know when you check-in.

Ground Floor

Level access from the main public areas to:

- Three 3-bedded accessible rooms (double bed with single over) with accessible en-suite bathroom. The bathrooms are fitted with grab rails, emergency cord and folding shower chair. Transfer to the toilet and shower in the bathrooms is right handed. One bedroom door has 780mm opening width, the other bedrooms and bathrooms have opening widths of 800mm or more.
- Two 4-bedded rooms with en-suite

First Floor

The first floor is only accessed by stairs as we do not have a lift. There are 4 steps, followed by 10 steps, followed by a further 5 steps, with a handrail on each side. There is some soft seating at the top of the stairs.

- Ten 4-bedded rooms with en-suite
- Six 3-bedded rooms with en-suite (a double bed with one single over it)
- Two 5-bedded rooms with en-suite (a double bed with one single over it, plus a bunk)

Grounds & Gardens

There is level access through double doors from the lounge to a large paved patio area with picnic bench style seating. From this patio area is a large lawn, which is level and regularly maintained.

Cycle Store

Our cycle store is located in the compound close to the main entrance. There is level access from the paved path surrounding the main building.

Additional Information

- Braille signs fitted on room doors and corridor doors.
- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.

- A member of staff is always available on site, including at night (access via emergency phone at Reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures shown on the information board in each bedroom.
- Mobile phone reception is good within immediate vicinity, but can be poor inside.
- Wi-Fi internet connection is available at this hostel.

Contact Information

- Address: YHA National Forest, 48 Bath Lane, Moira, Swadlincote, Derbyshire, DE12 6BD
- Telephone: 0345 3719672
- E-mail: nationalforest@yha.org.uk
- Ordnance Survey Map 128; Grid reference SK305156
- Local bus: The 19A can be caught from Swadlincote, Burton or Ashby. Get off at Moira, Furnace Lane. For more information see [the Midland Classic website](#).
- Local accessible taxi: Alliance Private Hire - 01283 262524; Swad Cars 01283 262626.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.