YHA (England & Wales)
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YHA Milton Keynes - Access Statement

Introduction

An attractive converted 18th century farmhouse with great access to both the city and countryside, YHA Milton Keynes is the perfect accommodation for activity holidays, city breaks, walking and cycling trips. Practice your skiing at the indoor winter sports centre, Xscape, which also has indoor skydiving and a 43ft tall climbing wall. Bletchley Park, home of the Second World War Enigma code-breakers, is just a short drive away.

We aim to cater for the needs of all visitors in this 37-bed hostel; 2-storey building which is located in the quiet historic corner of Milton Keynes. Unfortunately none of our bedrooms or bathrooms meets modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk.

Pre-Arrival

- The nearest rail station is Milton Keynes Central which is 1.7 miles away.
- The nearest bus stop is within 200 metres of the hostel. There is an hourly bus service which runs accessible buses to this stop.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- From the bus stop the route to the hostel is level. There is a pavement on one side of the road and there is street lighting.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

We have parking on site for around 10 cars approximately 8 metres from the main entrance. There are no marked bays, but we would be happy to reserve a space for you if required. The car park is level and the ground is surfaced with gravel. This same surface runs right up to the hostel entrance.

Guests can also be dropped off in front of the main entrance. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars. There is some lighting in the car park at night.

Main Entrance and Reception

There are two small steps up to the main entrance, which is a manual single leaf door which opens outwards. There is a bright spotlight fitted over the door to illuminate the

key code panel. The reception lobby is just to the right here through an open doorway. There is a slight dip in level between the entrance hall and the reception, but no steps. The area is well-lit. The flooring is laminate.

A portable induction loop is available on request at the reception desk. We also have a notepad available if required. There is also an emergency telephone number to connect to a member of staff at night displayed at reception.

The payphone is located in the stairwell.

Public Areas

Halls, Corridors and Stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.

Unfortunately we do not have a lift at YHA Milton Keynes, so access to the first floor is via stairs only. The stairs are carpeted and have a handrail fitted to the right hand side (when going up). There are 16 steps in total to the first floor.

Public WCs

We have no WC facilities on the ground floor. All bathrooms and showers are on the first floor.

Lounge

Our comfortable lounge is located on the ground floor. From reception there is a small ramp in the corridor to the lounge. There is a single leaf door to enter. The floor is level and surfaced with carpet, and the room is well-lit with ceiling lights.

The room is furnished with coffee tables, armchairs and sofas. All furniture can be moved; please just ask at reception if you require assistance. We also have a television with Teletext, Subtitles and remote control, and a radio and CD player for guests to use.

Dining Room

The dining room is located on the ground floor. From reception there is a small ramp in the corridor to the dining room. The floor is level and surfaced with wood effect laminate.

There are dining tables and straight backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Self-Catering Kitchen

The self-catering kitchen is located on the ground floor and has level access from the reception via two single leaf doors. The floor is level and surfaced with quarry tiles. The room is well-lit.

The kitchen is equipped with two domestic sized cookers with grills and ovens, electric hobs, a microwave, two toasters, two cordless kettles, a fridge/freezer and fridge plus a range of kitchen utensils, crockery and cutlery. Crockery, glassware, pots and pans are stored under the worktops on shelves for easy access.

Bedrooms and Bathrooms

None of the rooms are en-suite, but the 3-bedded room does have a washbasin and WC. Unless otherwise stated, all bedrooms have bunk beds. All bedrooms are carpeted and well-lit with ceiling and bedside table lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

First Floor

- One single room
- One 3-bedded room(one bunk and one single, washbasin and WC)
- One 4-bedded room
- One 5-bedded room (double with a single over it and a bunk bed)
- One 6-bedded room (double with a single over it, a single to the side and a bunk bed)
- One 8-bedded room
- One 10-bedded room
- A ladies and a gents washroom with two WCs and a shower each

Grounds and Garden

We have approximately a quarter of an acre of gardens. They are mainly laid to lawn with flowers and shrubs around the borders. The ground is uneven in some areas of main garden. 6 wooden picnic tables are available in the garden. There are also two benches.

The cycle shed is 10 metres from the main entrance, connected by a gravel path.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is available on site or in the local area, with telephone contacts, including at night (telephone number at Reception).
- Braille signs are fitted on some room doors and corridor doors.

- Emergency lighting and fire alarms are fitted. The alarm is connected to a monitoring system in case of alarm. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception within the hostel is good.
- Wi-Fi is not available at this hostel.

Contact Information

- Address: YHA Milton Keynes, Vicarage Road, Bradwell Village, Milton Keynes MK13 9AG.
- Telephone: 0345 371 9307
- Email: miltonkeynes@yha.org.uk
- Ordinance Survey Map 152; Grid reference SP831395.
- Local buses: Catch the 33 or 33A from Milton Keynes Central train station, and get off at Providence Place. For more information see the Milton Keynes Council website.
- Local taxi: Milton Keynes Taxis – 01908 220022.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.