



YHA Manorbier – Access Statement

Introduction

This cliff top hostel with fabulous ocean views is a stone's throw from coastal paths and sandy beaches, making it perfect for a seaside holiday, activity break or weekend escape. The hostel is located approximately a mile from Manorbier village, along a tarmac lane which is hilly in places. The vibrant seaside resort of Tenby is just 5 miles further along the coast.

We aim to cater for the needs of all visitors in this 72-bed hostel, a single storey building ideally located on the Pembrokeshire coastal path. We have two accessible WCs with wheel-in showers and we have bedrooms with level access.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk. You can also take a virtual tour of our hostel at www.yha.org.uk/hostel/manorbier.

Pre-Arrival

- The nearest rail station is Manorbier which is two miles away. There is no bus service from this station so it may be better to travel to Tenby station (5.5 miles away) and catch the bus from there.
- The nearest bus stop to the hostel is just under a mile away and there is an hourly local bus service with low floor access.
- A local taxi service provides accessible taxis if required. We would be happy to make a booking for you.
- The nearest shop is a village store approximately 1 mile away. Opening times are 7.30am – 9.00pm.
- The road leading to the hostel is steep in places and tarmacked with some uneven sections. The last 500 metres are on a steep slope down towards the hostel. There is no pavement for half a mile and the lane is unlit so please bring a torch if you are arriving on foot after dark.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please scroll down to the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone, fax or e-mail (please see contact information).

Car Parking and Arrival

There are plenty of parking spaces for cars, minibuses or coaches approximately 30 metres from the main entrance. There are no marked accessible bays but there is a dropping off point approximately 10 metres from the main entrance. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

The floor is evenly surfaced with tarmac. It is quite dark at night but the hostel building and entrance do have external lights. Access to the entrance is via a sloped pathway, with even surface, leading from car park. The first slope is at a gradient of 1:16.5 for 11.4m, the second is 1:12 for about 1.6m.

Main Entrance & Reception

There is level access into our spacious reception area via a manual single leaf door which opens outwards. The reception is level throughout with hard, non-slip laminate flooring. The room is well lit with ceiling spot lights.

Seating is available in the form of chairs without armrests. There is also a payphone available with adjacent seating. 24 hour emergency contact details are on the phone should you need to contact a member of staff at night.

Public Areas

Halls and Corridors

There is good colour contrast to floor, walls and doorways throughout the building. The corridors are well-lit with ceiling lights and the flooring is non-slip laminate. There is level access to most facilities in the hostel and they are all on the ground floor.

Public WCs

There is a unisex accessible WC and shower which has level access from the reception hallway. The door width is 850mm. It contains vertical and horizontal grab rails by the toilet, a lowered washbasin fitted with lever taps. It is well-lit with fluorescent lighting and has non-slip flooring. Transfer to the toilet is left-handed.

There is a further accessible shower room in the corridor near the bedrooms.

Dining Room

There is level access to our dining room through a double leaf door. There are large tables and wooden, straight backed chairs available both with and without armrests. The furniture is all movable; we are happy to assist with this on request.

The flooring is laminate and the room is well-lit with natural light during the day and with ceiling lamps at night.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for special diets or any particular likes or dislikes. Please advise us of these before your arrival.

Lounge

There is level access to the lounge from the reception hall.

There is a variety of hard and soft seating, comprised of a sofa, armchairs and straight backed chairs. There are also some tables which can be moved. The flooring is vinyl and the room is well-lit with ceiling lights.

Self-catering Kitchen

The self-catering kitchen has level access from the reception hall via a 695mm wide, fire door. It is well-lit with ceiling lights and the flooring is tiled. The kitchen is fully equipped and one sink and one gas hob are on a lower level section.

We will be happy to provide any advice or assistance for use of the equipment, please just ask at reception.

Laundry & Drying Facilities

Our laundry has level access via a single leaf fire door. We have two domestic washers and dryers plus limited hanging space. There is sufficient space for a wheelchair user to manoeuvre in this room. It is well-lit with ceiling lights and the flooring is vinyl.

Classroom

There is level access into the classroom through double leaf doors. Chairs are available both with and without armrests, and tables are also available. The furniture can be moved to suit a variety of seating arrangements depending on your requirements.

Bedrooms and Bathrooms

The bedrooms are all carpeted and well-lit with ceiling lights and individual bed lights. All bedding is provided.

All of the bathrooms are well lit with fluorescent lighting and have non-slip flooring. In the standard en-suites the showers have a step up to enter.

There is a wheel-in shower located in the WC off reception. This contains a fold down shower chair and two grab rails. There is another wheel-in shower off the bedroom corridor (door width 750mm). This one has a fold down chair but no grab rails. The WC in both rooms has left-handed transfer.

There is a shallow slope down to the bedroom corridor. The following rooms all have level access:

- One 2-bedded en-suite room
- One 3-bedded en-suite room (a double bed with a single above)
- Four 4-bedded en-suite rooms
- Five 6 bedded en-suite rooms. These are our most accessible rooms; however, neither the rooms nor the en-suites are accessible to modern standards.

The following rooms are at the end of the corridor and are accessed via three steps which have a handrail:

- One 8-bedded room
- One 6-bedded en-suite room

Camping and Camping Pods

The campsite is located behind the main hostel building. From the paved path surrounding the hostel there are 5 concrete steps up into the field. From here there is a hard packed path leading to the campsite and to each of the three camping pods.

The camping pods sleep up to 4 people in a double bed and two single beds. All bedding is provided. From the path there is a step up onto the wooden porch, followed by a raised threshold to enter the pod.

The pods have heating and lighting inside. There is no other lighting on the campsite, so a torch is recommended for night time.

We have a recently refurbished range of camping facilities which include self-catering kitchen and dining room, bathrooms and showers. There is a level threshold into this building and level access to the facilities. The flooring is wood effect laminate, and non-slip vinyl in the showers.

Grounds & Gardens

There is a level tarmac road outside the main entrance, with a gradual slope to one side of the hostel, which gives access to a large, level grass field and the campsite behind the Hostel building. The grass is cut regularly but has a rough surface in some areas. Five picnic style table benches are available in the garden.

Cycle Store

The cycle shed is approximately 50 metres from the main entrance, connected by level paved path.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site overnight (access via emergency phone at reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures shown on information board in each bedroom.
- Mobile phone reception is intermittent within the immediate vicinity.
- Wi-Fi internet connection is available to guests.

Contact Information

- Address: YHA Manorbier, Manorbier, Tenby, SA70 7TT
- Telephone: 0345 3719031
- E-mail: manorbier@yha.org.uk
- Ordnance Survey Map 158; Grid reference SS081975.
- Local buses: The 349 runs from Tenby and Penally train stations. Get off at Wind Hill, Shrinkle Estate. For more information see [the First website](#).
- Local accessible taxi: Penally Cabs - 01834 842868

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.