



YHA Manchester - Access Statement

Introduction

Whether you are in the city to cheer on your team, or to indulge in a spot of shopping, YHA Manchester is the perfect hostel. Overlooking the canal on a very gradual descent, the hostel is situated right in the heart of the city, just 3 miles away from Old Trafford and the Etihad Stadium, and less than a mile from shopping, restaurants and bars. Potato wharf is a cobbled road with an even pavement.

We aim to cater for the needs of all visitors in this 150-bed hostel; a two-storey building located in the Castlefield Urban Heritage area in Deansgate. We do not have any bedrooms on the ground floor; however there is a lift which provides access to the first and second floors. We have two accessible rooms with accessible en-suite bathrooms.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk. You can also take a virtual tour of our hostel at www.yha.org.uk/hostel/manchester.

Pre-Arrival

- The nearest rail station is Deansgate which is 0.4 miles away. The tram service also stops here, and a lift operates at both stations.
- The nearest bus stop is 0.2 miles away. There is a frequent bus service with low level access.
- A local taxi service has accessible taxis. We are happy to make a booking for you if required.
- The main road outside the hostel is cobbled with a level pavement on either side.
- Nearest shop-mobility scheme is at the Arndale Shopping Centre, M4 3AJ (1.2 miles away) (telephone 0161 839 4060). The number 2 metro shuttle bus stops outside the Arndale Centre.
- The hostel's details can be seen on YHA's website: www.yha.org.uk; please scroll down to the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone or e-mail (details below).

Car Parking and Arrival

There is ample parking adjacent to the main entrance. There is one Blue Badge parking bay. Parking is free for guests staying overnight. You will need to log your car registration for guest parking using our electronic screens on arrival. Please ask at reception if you require any assistance.

The car park is surfaced with tarmac and it leads to a ramp up to the main entrance. The car park is lit with street lamps and the paved area is lit with wall lights outside the hostel. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

There are 4 shallow steps and then another 4 steps up to the main entry. Alternatively there is a ramp with handrails on each side. The first section of the ramp is shallow and the second section is curved and has a gradient of 1:14.5 for 8.6 metres.

Main Entrance and Reception

The main entrance doors are wide, manual, light to push and open inwards. Our spacious reception area is on the ground floor just through these doors and is level throughout. On entry there is a fixed welcome mat.

On either side of the door there is a small seating area with chairs without armrests and low coffee tables. The flooring here is carpet. The rest of the flooring is smooth marble. The area is well lit with ceiling lamps. We have further seating available in the form of stools and high bar chairs.

Public Areas

Halls, Corridors and Lift

There is good colour contrast to the floor, walls and doorways throughout the building. All public areas, halls, stairs, landings and lifts are well-lit using ceiling lights. The bar is slightly dimmer, lit by small ceiling lights. The flooring in the corridors is short pile carpet.

We also have a lift which provides access to the upper levels of the hostel. There is braille on the buttons inside the lift. The lift has level access from the reception area. The lift dimensions are 1100mm x 1260mm.

Public WCs

In the reception area there is a unisex accessible WC on the ground floor, which has level access from the reception area. The WC is fitted with grab rails, low sink and emergency cord. There is also a male and a female WC available here.

We also have an accessible WC on the first and second floors. Transfer in all accessible WCs is left-handed.

Café Bar

Our modern café bar is located on the ground floor in the reception area. From here we serve hot and cold drinks, and also food. There are sofas, cushioned stools and chairs without armrests available, as well as high, bar style chairs. Space is slightly limited in the bar, but all furniture can be moved and we will be happy to assist.

The floor here is laminate, and it is slightly more dimly lit than the reception hall. There is not a low level service section, but there is a menu on each table. Table service is available; please ask at reception and we will be happy to help.

Lounge

The lounge is located on the ground floor and has level access from the reception area, through a single leaf door into the games room and then another single leaf door.

There are sofas and cushioned stools available here. The floor is carpet and the room is well-lit with ceiling spot lights.

Dining Room

The dining room where we serve breakfast is located on the ground floor and has level access via a single leaf door from the reception hall. This bright, colourful room has laminate flooring and is brightly lit with natural light and ceiling lights.

There are long, banquet style tables and wooden, straight backed chairs available. Chairs with armrests can be provided on request. All of the furniture is moveable and we will be happy to assist with this. The self-service buffet does not have a low level service section, but table service is available; please ask at reception and we will be happy to help.

We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Self-Catering Kitchen

The self-catering kitchen is located on the Ground floor and has level access via a single leaf door, the flooring is laminate. Equipment includes 4 hobs and a lowered sink for wheelchair users. There's also 1 domestic oven, a larder fridge, microwave, toaster, kettle as well as pans, crockery and cutlery.

The room is well lit with fluorescent strip lights.

Games Room

The games room is located on the ground floor and has level access from the reception hall. In this room there is a table football table and a pool table, along with some sofa seating.

The floor is carpeted and the room is well-lit with ceiling lights and natural light during the day. At the far end there are luggage storage lockers available.

Laundry and Drying Facilities

The laundry room is located on the ground floor and has 2 washing machines and 2 drying machines. Access is via a single leaf door.

The Laundry has level access. The flooring is laminate and the room is well lit by fluorescent strip lights.

Conference Rooms

We have three conference rooms located on the second floor. This floor can be reached by lift and all three have level thresholds. The flooring in these rooms is carpet and they are well-lit with ceiling lights. We can provide tables and chairs with and without armrests in a variety of seating arrangements.

The nearest WC is on the same floor and is accessible.

Bedrooms and Bathrooms

All of our rooms are fully en-suite. All bedrooms have bunk beds. All bedrooms are carpeted, and well-lit with ceiling and individual bunk lights. All rooms have lockers and padlocks are available at reception.

All bedding is provided, and beds made ready for guests checking in.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard en-suites have quite a high step up to enter, and have limited space. They do not contain grab rails. The Accessible rooms have an accessible en-suite bathroom with grab rails and emergency assist alarm.

First Floor

To access the first floor there is a flight of 12 and then 11 steps which are marble surfaced. The lift also serves this floor.

- One accessible 4-bedded room (two singles and one bunk) with an accessible en-suite bathroom. The bathroom is fitted with grab rails around the toilet, emergency cord, and wheel-in shower. Transfer to the toilet is also left-handed in this bathroom.
- Two 3-bedded rooms (double with one single over)
- Fifteen 4-bedded rooms
- Two 5-bedded rooms (double with one single over and a bunk)
- One 6-bedded room

Second Floor

To access the second floor there is a flight of 7 and then 10 steps. These steps are carpeted. There are handrails on both sides of each flight of steps. The lift also serves this floor.

- One accessible 4-bedded room (two singles and one bunk) with an accessible en-suite bathroom. The bathroom is fitted with grab rails around the toilet, emergency cord, and wheel-in shower. Transfer to the toilet is also left-handed in this bathroom.
- Fourteen 4-bedded rooms
- Two 5-bedded rooms (double with one single over and a bunk)

Grounds and Garden

We have a terraced paved patio area surrounding the hostel with a ramp or step access. There is an excellent view of the canal on two sides; some areas are unfenced and care should be taken.

Six sets of wooden chairs, benches and tables are situated on the terrace and patio.

Cycle Shed

Our cycle store is located approximately 10 metres from the rear entrance. There is level access over a paved path.

Additional Information

- We do not permit pets, but assistance dogs are very welcome
- We do not permit smoking anywhere in the hostel.
- The reception is staffed 24 hours in case of emergencies.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception around and within the hotel is good.
- Wi-Fi internet connection is available to guests.

Contact Information

- Address: YHA Manchester, Potato Wharf, Castlefield, Manchester, M3 4NB
- Telephone: 0345 3719647
- Email: manchester@yha.org.uk
- Ordnance Survey Map 109; Grid reference SJ831976.
- Hours of operation: Reception is open 24 hours
- Local Bus: The number 2 Metroshuttle bus; for the hostel get off at Lower Byrom Street. For more information see [here](#).
- Local Tram: <http://www.metrolink.co.uk>

- Local accessible taxi: Mantax – 0161 230 3333; CRT (Colin Rea Transport) - 07877 591 366

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.