



YHA Malham – Access Statement

Introduction

If you're walking the Pennine Way, or just looking for an affordable weekend away, YHA Malham is the ideal hostel. Close to Malham Cove, Malham Tarn and many walking and cycling routes, there is so much to explore. The hostel can be found just outside of the picturesque village of Malham approximately 20 metres up a steep hill.

We aim to cater for the needs of all visitors in this 81-bed hostel, with rooms split across two 2-storey buildings. At YHA Malham we have ground floor rooms in the main hostel building, and in the Fold. There is an accessible 3-bedded room in the main building which has level access to other communal areas within the hostel.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk. You can also take a virtual tour of our hostel at www.yha.org.uk/hostel/malham.

Pre-Arrival

- The nearest rail station is Settle which is 7 miles away.
- The nearest bus stops are located in the village within 200 metres of the hostel. There is a limited bus service to Malham.
- A local taxi service has accessible taxis if required. We would be happy to make a booking for you.
- The approach to the hostel is on an even, tarmac country lane. From the village the lane is steep, and there is no pavement. There is no street lighting so please bring a torch if you are arriving on foot after dark.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please scroll down to the the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone, fax or e-mail (please see contact information).

Car Parking and Arrival

YHA Malham has an onsite car park less than 50 metres from the hostel door. This has a gravelled surface and is lit at night. Alternatively, parking next to the hostel is available by prior arrangement with the hostel, allowing access to the main entrance via a smooth tarmacked surface.

Access to the main door of the hostel is across the car park, and onto a tarmac courtyard which is level at first and then slopes down towards the hostel entrance. The entrance is down an evenly paved path, with one section of raised pebble mosaic as you leave the tarmac. The path is gently sloping upwards towards the hostel.

Access across the door threshold is over two steps but portable ramps are available if required. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

Main Entrance & Reception

To enter the hostel there is a single leaf wooden door which opens inwards onto a welcome mat, followed by another single leaf glazed door which opens outwards but is often left propped open. The reception area is level throughout.

The reception desk is adjacent to the main entrance; this area has a hard parquet floor and is well-lit with ceiling lights. There are soft chairs with armrests and coffee table available opposite the desk in a carpeted section. There is a lower level service point at the reception desk which also has an induction loop.

There is a payphone opposite the entry doors with a bench next to it. This phone also has the emergency information to contact a member of staff during the night. This area also serves hot and cold drinks.

Public Areas

Halls and Corridors

This is a newly refurbished hostel which has a good colour contrast to the walls, floors and doorways throughout the building.

All corridors are well lit. The main building has parquet flooring in the corridors on the ground floor and carpet upstairs. Flooring in The Fold is a combination of carpet and quarry tiles. Accommodation areas are carpeted in both buildings.

Public WCs

There are two WCs available at ground floor level within the main hostel building. These are not accessible to modern standards. They have fluorescent lighting, non-slip flooring and are fitted with standard taps.

The only accessible WCs in the main building are located in the en-suite bathrooms.

An accessible WC is available within the classroom building which is separate to the main building. This WC has grab rails, an emergency cord and lower sink. It has left-handed transfer.

Dining Room

There is level access to the evening dining room from the reception area, through a single leaf door. The floor is timber and the room is evenly lit with ceiling lights. This room is equipped with a range of tables with either straight backed chairs or bench style seating. Furniture can be moved, please let a member of staff know if you would like assistance.

The food servery is through into the adjoining room, accessed via a door with a clear opening width of 680mm. The servery counter is at a lower level, we can also provide a table service, so please ask at reception if you require this. We are happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Lounge

Our lounge is a large bright room with level access via the dining room. It is lit with natural light during the day and ceiling lights at night. The flooring is carpet and the room is level throughout.

Seating is provided by sofas, soft chairs with armrests and there are low level coffee tables. Furniture is adequately spaced to allow wheelchair users to manoeuvre and can be moved on request.

Self-catering Kitchen

The self-catering kitchen is located on the ground floor of The Fold, which is separate to the main building. Access to this building is from the front door of the main building, down the paved path to the car park and across a tarmacked, gently sloping area.

There is a 170mm high step up into the Fold; we do not currently have a portable ramp for this step. The self-catering kitchen can be found at the end of a level corridor, through two single leaf doors. The kitchen has laminate flooring and is well-lit with ceiling lights. There is limited space to manoeuvre around the room.

The self-catering kitchen is equipped with two hobs, two sinks, and two fridges. The ovens have drop down doors. There are a few tables and some bench style seating available. Crockery is stored in high shelving, but we would be happy to move some to lower storage to meet your requirements.

Classrooms

The classroom is in a separate building adjacent to the main hostel building. Access to this building is available either through the back of the hostel and then down one step, or from the front of the hostel and over a hard, gently sloping tarmacked area.

There is a short ramp up to and over the door threshold. Please be aware that the clear door opening width is 660mm. Access into the main classroom area is through a single leaf door. Here we have hard seating (tables and chairs) for 36 people. The furniture can

be moved into a variety of seating arrangements. There is also a kitchenette within this area.

There is also a wheelchair accessible toilet in this building.

Drying Facilities

The drying room is located within the classroom building.

The drying room is accessed externally and has three steps up into the room. Here there is ample drying space.

Bedrooms and Bathrooms

The door to the bedroom corridor has a clear opening width of 765mm.

The bedrooms are all carpeted, and are lit with a combination of ceiling lights and individual bed lights. Standard rooms without en-suite contain a small washbasin.

All of the bedrooms contain bunk beds unless stated otherwise. All bedding is provided.

All bathrooms are well-lit and have non-slip flooring. Standard showers have a step up to enter.

Main Hostel Building

Ground Floor

- One 3-bedded accessible room with accessible en-suite. Door width to both the bedroom and bathroom exceeds 800mm. This bathroom contains grab rails, low sink, wheel-in shower and a fold-down shower chair. Transfer onto the toilet is left-handed.
- Two 6-bedded rooms
- Two WCs on the main corridor
- Two showers on the main corridor

First floor

There is one staircase providing access to the first floor, which is fitted with a handrail. There are 10 steps followed by 7 steps. Unfortunately we do not have a lift.

- One 2-bedded room
- Three 4-bedded rooms
- One 4-bedded room with WC and sink.
- One 6-bedded room
- One 8-bedded room

- Three WCs on the main corridor
- Three showers on the main corridor

The Fold

The Fold building is accessed externally from the main hostel. Access to this building is from the front door of the main building, down the paved path to the car park and across a tarmacked, gently sloping area.

There is one step up into The Fold.

Ground floor

- One 2-bedded room
- Three 4-bedded rooms
- Three WCs on the main corridor
- Three showers on the main corridor

First Floor

There are 11 steps followed by 4 steps to access the first floor. The stairs are fitted with a handrail on one side.

- One 4-bedded room
- One 6-bedded room
- One 6-bedded room with an en-suite bathroom (double bed and two bunks)
- Two 2-bedded rooms with en-suite shower rooms
- Two WCs on the main corridor
- Two showers on the main corridor

Grounds & Gardens

YHA Malham has approximately 0.25 acres of garden, most of which is a lawn. There are large picnic benches available for sitting out. The lawn is mostly level, but slopes slightly away from the hostel.

Most hard surfaces are level and smooth.

Cycle Shed

The cycle shed is approximately 4 metres away from the main entrance to the Fold Annexe. The path is level and surfaced with gravel.

Camping Pods

Our camping pods were installed in the last year and are an excellent alternative to camping. We have two 3 person pods available.

They can be accessed via a narrow gravel path from the car park. There is a step up onto a wooden porch which contains two plastic garden chairs with armrests and a small coffee table.

The doors are glazed and open outwards. The pods are unfurnished, but the floor is carpeted and there is heating and lighting inside.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- The reception is staffed from 7am-10am then from 5pm until 11pm. A member of staff is always available onsite. Emergency contact details can be found on the payphone in reception should you need a member of staff during the night.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures shown on information board in each bedroom.
- Mobile phone reception is good within immediate vicinity. Orange network only. Other networks are poor within immediate vicinity.
- Wi-Fi internet connection is available to guests.

Contact Information

- Address: YHA Malham, Malham, Skipton, North Yorkshire, BD23 4DB
- Telephone: 0345 3719529
- E-mail: malham@yha.org.uk
- Ordnance Survey Map 98; Grid reference SD901629.
- Local accessible taxi: Skipton Taxis - 01756 701122

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.