



## YHA London St. Pauls - Access Statement

### Introduction

In the heart of London, just a stone's throw from one of the city's most stunning landmarks, is YHA London St Pauls. The hostel was formerly a purpose built choir school for the Cathedral dating back to 1874 and the building still boasts the original ornate window and door stonework. We are ideal for individual travellers, couples, families and groups seeking a city location within easy reach of all the main sights and attractions.

We aim to cater for the needs of all visitors in this 213-bed hostel; a 5-storey Grade 2 listed building located right next to St Paul's cathedral. We have several ground floor rooms; however, none of our facilities are accessible to modern standards.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or [email Customer Services](mailto:customer.services@yha.org.uk).

### Pre-Arrival

- The closest underground station is Blackfriars which is within 400 metres of the hostel. This station has step free access. City Thameslink is also close by.
- City Thameslink and Blackfriars have direct links to Gatwick and Luton airports.
- The nearest bus stop is St. Pauls, which is within 200 metres of the hostel. 24 hour bus services stop here and there is low level access on most buses.
- All of the black cabs in London are fitted with grab rails, a wheelchair ramp and an induction loop. These can be caught from underground stations and public places, or booked on the number provided below.
- The hostel is in Central London, so the roads in the area are level and tarmacked, with a pavement and street lighting.
- The nearest shop-mobility scheme is in Camden (3 miles away), 29a Pratt Street, Camden, NW1 OBG - 020 7482 5503.
- The hostel's details can be seen on YHA's website [YHA homepage](http://www.yha.org.uk); please scroll down to the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

## Car Parking and Arrival

Unfortunately we do not have car parking at the hostel, but there is a drop off point directly outside the front door on Carter Lane. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

There are two on street blue badge parking spaces on Dean's Court which is within 200 metres of the hostel. Parking is restricted to 4 hours Monday-Friday, but there are no restrictions over the weekend.

The nearest car parks are Baynard House, on Queen Victoria Street, and the NCP at Hillgate house on Limeburner Lane. For further details of City parking please see [the City of London website](#). Both are within 350 metres of the hostel. YHA St. Pauls is inside the congestion charge zone; please see [the Transport for London website](#) for further details.

## Main Entrance and Reception

To enter the hostel there are two high steps up and through a manual single leaf door which opens inwards. There are then 9 steps up to the reception area with no handrail.

The reception area is level throughout with carpet flooring. It is evenly lit by ceiling lights. Sofas and armchairs are available here, and further seating can be found in the lounge nearby.

## Public Areas

### Halls and Corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The flooring in the corridors and landings is carpet.

We do not have a lift at YHA St. Pauls; access to the upper floors is by stairs only. The stairs are carpeted and have a handrail fitted on one side. Due to the age and location of the building none of the floors are level throughout. There are a number of steps up and down in the corridors.

### Public WCs

There are two WCs on the ground floor in the accommodation area which are available for all guests to use. They are well-lit with fluorescent lighting and have non-slip flooring.

### Lounge

The lounge is located on the ground floor and has level access from the reception area. The room is level throughout and has carpet flooring. It is well-lit with ceiling lights.

There are sofas, coffee tables, armchairs and hard seats without armrests available here. All furniture can be moved; please just ask at reception if you require assistance.

### Dining Room

Our dining room is located on the ground floor. There are 4 steps down from the reception area with a handrail on one side. From here the dining room is level throughout and the flooring is non-slip lino.

There are tables and hard, bench-style seating available. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

### Self-Catering Kitchen

We do not have a self-catering kitchen at YHA St Pauls.

### Laundry and Drying Facilities

The laundry room is located on the lower ground floor. From the stairs there is level access to this room. The room is level throughout and has non-slip lino flooring.

We have 2 washing machines, 2 dryers and an ironing board. An iron is available from reception by paying a deposit.

### Conference Rooms

Our meeting room is located on the first floor. From either staircase there are steps either up or down to this room. The room itself is level throughout and has carpet flooring. It is well-lit with ceiling lights. The walls are furnished with the original wood panelling.

We can provide tables and chairs in a variety of seating arrangements.

### Bedrooms

All bedrooms contain a washbasin, carpet flooring and are well-lit with ceiling and individual bunk lights. All bedding is provided,

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

Most rooms sleeping 3 or more people contain PEL type bunk stacks built up to 3 levels high. These bunks do not have ladders and getting in and out may be difficult for people with limited mobility. Below is information on our most accessible rooms.

## Ground Floor

The most accessible room in the hostel is a 3-bedded room on this floor. There is a double bed with a single bunk over it. This is the only room with an en-suite bathroom. It is not accessible to modern standards but there are grab rails to the side of the toilet and the shower contains a folding seat. There is a step up into the shower.

We also have a single room which is very small. Toilet and shower facilities are located nearby.

## Second Floor

On this floor there are three single rooms and three 2-bedded rooms. There are also two 3-bedded rooms which contain a double bed with a single bunk over it.

## Grounds and Garden

We have a courtyard which is used for recreation and breakfast in the warmer months. There is a significant step down to access the courtyard. There are beer garden style wooden benches available in this area.

## Luggage Store

The luggage store is on the lower ground floor with level access from the stairs.

## Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- The reception is staffed 24 hours.
- Braille signs are fitted on room doors and corridor doors.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception within the hostel is good.
- Wi-Fi internet connection is available to guests.

## Contact Information

- Address: YHA London St Paul's, 36, Carter Lane, London, EC4V 5AB.
- Telephone: 0345 3719012

- Email: [stpauls@yha.org.uk](mailto:stpauls@yha.org.uk)
- Ordnance Survey Map 176; Grid reference TQ319811.
- Hours of operation: Reception is open 24 hours.
- Local buses: For more information see [the Travel for London website](#).
- Local taxi: Comcabs; call 020 7432 1432 to book with credit card, or 020 7908 0207 for cash payments. For more information see [the Com Cab website](#).

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.