



YHA Langdon Beck - Access Statement

Introduction

YHA Langdon Beck is a small, rural hostel located in the heart of Upper Teesdale, an Area of Outstanding Natural Beauty, in County Durham and stands at 385 meters above sea level. The hostel was purpose built in 1965 after fire destroyed the original building in 1963. This hostel provides accommodation to a variety of people including walkers, cyclists, canoeists, bird watchers, flower spotters, school and youth groups, and families.

We aim to cater for the needs of all visitors in this 33-bed hostel; a 2-storey building in a stunning location in Upper Teesdale at the heart of the North Pennines AONB. We have two ground floor rooms. Neither meets modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk.

Pre-Arrival

- The nearest rail station is Darlington which is 30 miles away.
- There is no bus service which runs close to the hostel.
- Unfortunately none of our local taxi companies are able to provide accessible taxis.
- The road approaching the hostel is level and is evenly surfaced with tarmac. There are no pavements and no street lighting.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

We have onsite parking for 6 cars, approximately 30 metres from the main entrance. There are no marked bays, but we will be happy to reserve a space if required. The car park is just on the left of the driveway, as you go through the gates. It is surfaced with gravel, and it slopes steeply away from the hostel.

From here there is a concrete driveway which leads to the hostel. It is steep, but there is a dropping off point at the top, approximately 10 metres from the entrance. Please note that there is no turning circle at the top, so returning to the parking involves reversing down the drive which some people find difficult.

If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

Main Entrance and Reception

The main entrance can be found in the courtyard. The courtyard is level and evenly paved with stone. There is a small concrete ramp with a handrail up through a manual single leaf door which opens inwards into the porch. There is then another door leading into the reception lobby.

The reception lobby is level and surfaced with tile. A portable induction loop is available on request at the reception desk. There is also a payphone with adjacent seating in this area. There is a variety of seating nearby in the common room.

Public Areas

Halls, Corridors and Stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The flooring is quarry tiles, carpet or timber depending on the room.

Unfortunately we do not have a lift, so access to the first floor is by stairs only. The stairs are bare, varnished wood and there is a handrail fitted to one side. There are 15 steps to the first floor.

Public WCs

There are two unisex WCs with level access from the reception lobby. Neither meets modern standards of accessibility. Both have non-slip flooring and are well-lit.

Common Room

The common room is located on the ground floor and has level access from reception via a single leaf door. This open plan space includes our lounge and dining room. The floor is level and surfaced with wood effect laminate. The room is well-lit with ceiling lights.

The room is furnished with sofas, coffee tables, armchairs, dining tables and straight backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Self-Catering Kitchen

The self-catering kitchen is located on the ground floor and has level access via a single leaf door. The floor is level and surfaced with laminate.

The kitchen is equipped with two domestic sized cookers, hobs with grills, a microwave, two cordless kettles, a fridge and a range of kitchen utensils, crockery and cutlery. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

Laundry and Drying Facilities

The laundry room is located on the ground floor and has level access from reception via a single leaf door. The floor is level and the room is well-lit. The floor is surfaced with concrete.

There is a washing machine and dryer available here.

Bedrooms and Bathrooms

All of the bedrooms have a washbasin. Unless otherwise stated, all bedrooms have bunk beds and are not en-suite. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

Ground Floor

- One 5-bedded room with en-suite bathroom. There is a ramp up from the bedroom into the bathroom. In the bathroom there is a space to the right-hand side of the toilet when facing it. There is no step up into the shower. These are our most accessible accommodation and wash facilities, but neither meets modern standards of accessibility.
- One 2-bedded room
- Two WCs and two showers

First Floor

- One 2-bedded room
- Four 4-bedded rooms
- One 8-bedded room

- Two WCs and two showers

Grounds and Garden

We have a small, level lawn area with stone flagged patio area with outdoor seating.

The cycle shed is by the main entrance, in an out-building.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- There is not always a member of staff on site but there is always a member of staff on call.
- Braille signs are fitted on room doors and corridor doors.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- There is no mobile phone reception within the hostel.
- Wi-Fi is not available at this hostel.

Contact Information

- Address: YHA Langdon Beck, Forest-in-Teesdale, Barnard Castle, Co Durham, DL12 0XN.
- Telephone: 0345 3719027
- Email: langdonbeck@yha.org.uk
- Ordnance Survey Map 91; Grid reference NY860304.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.