



YHA Langdale - Access Statement

Introduction

This Victorian mansion boasts original features, a log burner in the great hall and spacious grounds including a Victorian Arboretum. Just a mile from Elterwater and two miles from Grasmere, the hostel is perfect for walking and mountain biking holidays, and climbing in the Langdale Valley.

We aim to cater for the needs of all visitors in this 106-bed hostel; a 2-storey National Trust building located in the heart of the Lake District. We have one ground floor room; however none of our facilities are accessible to modern standards.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk.

Pre-Arrival

- The nearest rail station is Windermere which is 9 miles away.
- The nearest bus stop is 1 mile away in Elterwater village centre. There is a daily bus service which runs hourly to this stop.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The roads leading to and surrounding the hostel can be steep. They do not have pavements or street lighting.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

We have parking onsite within 15 metres of the front door. There are no marked accessible bays, but we would be happy to reserve you a space close to the front door if required. The car park is level and surfaced with packed gravel. Lighting is provided by external wall lights and a motion sensor security light.

If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

The main entrance is across the car park and up a two inch kerb onto a firstly flagstone, then level tiled verandah which surrounds the front of the hostel.

Main Entrance and Reception

The main entrance has a level threshold through a manual single leaf door which opens outwards.

The reception is on the ground floor and has level access from the main entrance. It is well-lit with ceiling lights and has carpet flooring. A portable induction loop is available on request.

Public Areas

Halls and Corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.

The corridor flooring is a combination of flagstone, carpet and wooden floorboards on the ground floor. On the first floor it is carpet.

There is no lift at YHA Langdale; access to the first floor and to the basement is via stairs only. The stairs to the basement are a spiral stone staircase of 15 steps with a handrail to one side; alternatively, access can be gained via an exterior route down 11 gravelled stone steps on the lawn.

There are three staircases to the first floor which are carpeted (21 steps), wooden (14 steps) or stone (23 steps), all with a handrail to one side. The upstairs corridor is on two levels connected by another bank of steps half way around which includes 8 steps.

Public WCs

Unisex WCs are available on the ground floor. None of these facilities are accessible to modern standards. They are well-lit with wooden and tiled flooring.

Lounge

The lounge is located on the ground floor and has level access from the lobby via a double door. The room is level throughout and has polished wood flooring. There is lighting provided by ceiling lights.

There are coffee tables and a range of seating here; sofas, armchairs and stools. All furniture can be moved; please just ask at reception if you require assistance.

Dining Room

Our dining rooms are located on the ground floor and have level access from the lobby via a single leaf door. The rooms are level throughout and have polished oak flooring. They are well-lit with ceiling lights.

Tables and straight-backed chairs without armrests are available here. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Self-Catering Kitchen

The self-catering kitchen is located on the ground floor and has level access via a single leaf door. The room is level throughout and there is non-slip lino flooring. There is good lighting from ceiling lights.

The self-catering kitchen contains two large domestic sized electric cookers with ovens, grills and 8 hobs (height 900mm), six gas burner units on the side, microwave, two fridges, toaster and a full range of kitchen utensils, crockery and cutlery. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

Laundry and Drying Facilities

The laundry room is located in the basement. From the stairs there is another step before the laundry room. The flooring here is concrete and flag stones. In the room there is a washing machine and drying hooks.

Classrooms

We have two classrooms which are located in the cellar. They can be reached by descending the spiral staircase to the basement and then exiting the building. Then there is a short walk over a gravelled area, onto flagstones and through a single leaf door. They can also be reached from the lawn.

Classroom one has two wooden steps up through a single leaf door to enter, and the flooring in the classroom is timber. Classroom two has level access over flagstones which continue into the classroom. Both are well-lit.

We can provide tables and chairs in a variety of arrangements. There are two WCs located just outside. They have level access, but neither meets modern standards of accessibility.

Bedrooms and Bathrooms

Some rooms without en-suite have a washbasin. Unless otherwise stated, all bedrooms have bunk beds. All bedrooms are carpeted and well-lit with ceiling lights. All bedding is provided and the beds are made prior to the guests' arrival. Towels are available to hire or purchase from reception.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

Ground Floor

On this floor we have a 4-bedded en-suite room. This room contains a double bed and a bunk bed. This is our most accessible room; however neither the room nor the bathroom meets modern standards of accessibility. There are hand rails in both the toilet and the shower, and a shower stool is available, please ask staff for details.

First Floor

- One 4-bedded room
- Two 5-bedded rooms
- Four 6-bedded rooms
- Three 8-bedded rooms
- One 11-bedded room
- One 13-bedded room
- One 16-bedded room

- A separate female shower room and female WCs
- A male shower room
- Two unisex WCs and one unisex shower

Grounds and Garden

We have a large garden with a variety of areas and levels. There are also extensive grounds beyond this with some level access. The grounds are currently being extensively remodelled by the national Trust and most areas are now accessible by gravel paths, please ask staff for details.

The garden is mostly grass with a mixture of gravelled and hard-packed earth paths. A variety of seating can be found across the grounds.

Cycle Shed

Our cycle shed is to the rear of the building. There is access via a set of 11 stone steps without a handrail.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site, including at night (emergency phone number available at reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.

- Mobile phone reception within the hostel is varied.
- Wi-Fi is not available at this hostel.

Contact Information

- Address: High Close, Loughrigg, Ambleside, Cumbria, LA22 9HJ.
- Telephone: 01539 437579
- Email: langdale@yha.org.uk
- Ordnance Survey Map 90; Grid reference NY338052.
- Hours of operation: Reception is open from 7am-10am and then from 5pm-10:15pm.
- Local buses: The 516 runs from Windermere train station. For more information see the [Stagecoach website](#).
- Local taxi: Lakes Taxis - 015394 46777

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.