



## YHA Ironbridge Coalbrookdale - Access Statement

### Introduction

YHA Ironbridge Coalbrookdale is ideally located within the Ironbridge Gorge World Heritage Site. The Youth Hostel is housed in a converted, grade 2 listed building built by the Coalbrookdale Company. There is plenty to do in the area and the hostel is also just one mile's walk to the Iron Bridge. This groups-only hostel is suitable for school trips, sporting and social groups and for Exclusive Hire.

We aim to cater for the needs of all visitors in this 74-bed hostel; a 3-storey Victorian building with its own grounds and situated within the Ironbridge Gorge World Heritage site. We have two ground floor rooms, both of which are accessible with accessible en-suite bathrooms.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk).

### Pre-Arrival

- The nearest rail station is Telford which is 6 miles away.
- The nearest bus stop is within 500 metres of the hostel. There is a frequent bus service which runs to this stop.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The road from the bus stop is a gradual hill. There are pavements evenly surfaced with tarmac and there is limited street lighting. The turn onto Paradise is slightly steeper and there is no pavement, but it is just a few metres from here to the driveway.
- The hostel's details can be seen on YHA's website [www.yha.org.uk](http://www.yha.org.uk); please scroll down to the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

### Car Parking and Arrival

There is parking for up to 8 cars on the hostel driveway. The driveway is steep, evenly surfaced with tarmac, and slopes up to a flat area in front of the building. To the left of the driveway half way down there is another small car park for 3-4 cars. There are no marked bays, but we would be happy to reserve a space for you if required. The drive and entrance are both lit during the night.

There is access to a drop off point at the front of the hostel for cars only; coaches must drop passengers off at the front gate at road level. Additional parking can be found a 5 minute walk away in the Museum of Iron car park.

The terrace in front of the entrance is accessible by a set of 7 stone steps without a handrail. A stair lift with roll on platform is available; if you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

### **Main Entrance and Reception**

From the terrace there are four more stone steps up and through a set of double doors which open inwards into the entry hall. For wheelchair users there are two ramps to the side of the building, leading up to a single leaf door into the building. From here there is a set of double doors to reach reception.

The entry hall and reception area are level, with tile flooring. The area is well-lit with ceiling lights. There is a low level service section at the reception desk. An induction loop and vibrating pillow alarm are available on request from the reception desk. There is also an emergency night phone to connect to duty staff (on site) at night.

### **Public Areas**

#### **Halls and Corridors**

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring is tiled on the ground floor and carpet on the upper floors.

Unfortunately there is no lift, so access to upper floors is by stairs only. The stairs are carpeted, with non-slip nosing and a bannister fitted to one side. There are 22 steps in total to the first floor and 27 steps in total to the second floor.

#### **Public WCs**

There are two unisex WCs on the ground floor. To access these there are three carpeted steps up from reception. Unfortunately, neither is accessible to modern standards. They both have non-slip flooring and are well-lit.

#### **Lounge**

The lounge is located on the ground floor and has level access from the entry hall via a single leaf door. The floor is level and surfaced with carpet. The room is brightly lit with natural light during the day and by ceiling lights at night.

The room is furnished with coffee tables, sofas and armchairs. All furniture can be moved; please just ask at reception if you require assistance. There is also a pool table here for guests to use.

## Dining Room

The dining room is located on the ground floor and has level access from the entry hall via a single leaf door. The room is level throughout and has laminate flooring. It is well-lit with ceiling lights.

There are dining tables and straight backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

## Study Centre

The study centre is a separate building located to the side of the main building. There is step-free access via a paved ramp up from the driveway. There is then a level porch and a single leaf door into the lobby.

In this building there are two classrooms which are level throughout, well-lit and have non-slip lino flooring. We can provide tables and chairs in a variety of seating arrangements.

## Bedrooms and Bathrooms

All rooms have a washbasin. Unless otherwise stated, all bedrooms have bunk beds and are en-suite. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

## Ground Floor

Here we have two accessible single rooms, which both have accessible en-suite facilities. These rooms are adjoined by a connecting door. The transfer onto the toilet in the accessible WCs is right-handed.

The showers in the accessible bathrooms are surrounded by a sliding, Perspex half-wall. This is in order to reduce the amount of water which spills onto the floor.

## First Floor

- One 2-bedded room
- Four 4-bedded rooms
- Two 6-bedded rooms
- One 8-bedded room

## Second Floor

- Four 2-bedded rooms
- Three 4-bedded rooms
- One 6-bedded room
- One 8-bedded room

## Grounds and Garden

To the front of the building we have a level terraced area with benches available for guests to use. The gardens are all grass and are set on a slope around the building.

Bikes can be kept in the study centre when it is not in use.

## Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site, including at night (access for groups is via emergency phone at Reception. For exclusive hire contact details are provided).
- Braille signs are fitted on room doors and corridor doors.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception within the hostel is patchy, but we do have a payphone available.
- Wi-Fi is not available at this hostel.

## Contact Information

- Address: YHA Ironbridge Coalbrookdale, 1 Paradise, Coalbrookdale, Telford, Shropshire, TF8 7NR.
- Telephone: 0345 3719325
- Email: [ironbridge@yha.org.uk](mailto:ironbridge@yha.org.uk)
- Ordnance Survey Map 127; Grid reference SJ671043.
- Local buses: Catch the 77 from Telford and get off at Paradise. For more information see the [Arriva website](#).
- Local taxi: Local Taxis - Go Carz 01952 501050

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.