



YHA Ingleton Access Statement

Introduction

A Victorian house in private grounds, YHA Ingleton is situated on the edge of the Yorkshire Dales, in the pretty village of Ingleton. Surrounded by magnificent countryside with caves, waterfalls, and mountains, the area is known for its walking routes and striking caves, with a famous waterfall trail that begins in the village. If you appreciate the great outdoors, Ingleton and the surrounding area has plenty to offer. Walkers, climbers, mountain bikers and cavers are all well catered for and Ingleton makes an excellent centre for those wishing to explore by car - the Yorkshire Dales, Lake District, Forest of Bowland and Morecambe Bay coastline are all only a short distance away.

We aim to cater for the needs of all visitors in this 64 bed 2 storey hostel. We do not have any rooms on the ground floor and none of our rooms meet modern accessible standards.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email ingleton@yha.org.uk.

Pre-Arrival

- The Leeds to Morecambe train line stops at both Clapham & Bentham. Ribbleshead train station is the closest stop on the Settle-Carlisle railway. All are within approx. 10 minutes drive of Ingleton. For convenient bus connections to Ingleton, the best stations are Settle or Lancaster.
- Ingleton YHA is in the centre of the village.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

We have on-site parking for approximately 10 cars directly in front of the hostel. The floor surface is tarmac and the area closest to the hostel is lit at night.

Main Entrance and Reception

There is a ramp up to the entrance to the hostel. To enter the hostel there are two doorways. At the front door the threshold is slightly raised. There is then another slightly raised threshold through the manual single leaf main door, which opens inwards.

The reception can be found on the ground floor directly in front of the main entrance up another step. The flooring in the entry hall is laminate.

The reception desk does not have a low level service section

Check-in is from 5pm until 10pm and check-out is by 10am.

Public Areas

Halls & Corridors

All public areas, halls, stairs, landings are well lit using a combination of ceiling and wall lights.

The flooring is laminate in the ground floor corridors. Corridors on the first floor are carpet tiles.

Access to the first floor is via one main quite steep staircase. There are steps up to some of the shared facilities and some rooms have steps down to access them.

Public WCs

There is one unisex accessible WC on the ground floor.

There are unisex WCs on the first floor, neither of which meets modern accessibility standards. These are well-lit with led lights and have non-slip flooring.

Dining Room

The dining room is located on the ground floor and has level access from the entry hall via a single leaf doorway. It is level throughout.

Here we have a selection of small and large wooden tables, and straight backed wooden chairs without armrests. The smaller tables can be moved; please ask at reception and we will be happy to assist. The room is well-lit with natural light during the day, and by ceiling lights at night.

Table service is available in dining room; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Bar

Beverages can be purchased from Reception, no separate Bar currently exists.

Lounge

The lounge is located on the ground floor opposite to the dining room. This is a bright room lit with ceiling lights and lamps at night and natural light in the day.

There are sofas, armchairs and cushioned stools. There are also low coffee tables. The chairs and tables are moveable. This room is carpeted and also has 3 rugs.

Self-Catering Kitchen

The self-catering kitchen is located on the ground floor down the corridor to the left of reception. There is one step up through a single leaf door. Space in the kitchen can be very limited, particularly during busy periods. This room has non-slip safety flooring.

The kitchen is equipped with toasters, a microwave, 1 standard size gas oven and 1 large 6 burner gas range cooker, cordless kettles, a fridge and two sinks. Crockery and some kitchen equipment are kept on high shelving units. We would be happy to move these to lower storage if required.

Drying Facilities

Our Drying Room is located past the Self-catering kitchen and down 4 steps. This room is well lit by a ceiling light and the concrete floor is even. Please do not hesitate to ask if you need assistance with the equipment.

TV Lounge

Our TV Lounge is located opposite the Drying room. This is along the corridor and down 4 steps from the main reception area.

There are sofas, armchairs and cushioned stools. There is also a low coffee table. The chairs and tables are moveable. This room is lit by ceiling lights and lamps and is carpeted.

Bedrooms and Bathrooms

All bedrooms are on the first floor.

Some rooms have a step up to access them. All bedrooms have bunk beds and all are carpeted. They are well-lit with ceiling and individual bunk lights.

All bedding is provided, but guests are asked to make their own beds. If you require any assistance with this please let us know when you check-in.

All of the bathrooms have fluorescent lighting and non-slip flooring. All showers have a step up to enter.

First Floor

There are 17 steps to this floor. Handrails are fitted (on the left hand side when going upstairs).

- One 2-bedded room (go down one step to access)
- Seven 4-bedded rooms (of which you have to go up or down additional steps to access 3 of the 4 bedded rooms – Rooms 9, 13 & 14.)
- Four 6 bedded rooms
- Two 5 Bed Family Ensuite rooms (contain standard bunk and double with a single over bunk) There are 9 steps down to these rooms with handrails on the right hand side.

- 6 unisex shower rooms ((1 is up an additional 5 steps after the main staircase, 1 is through a second door and the remainder are in a block in the centre of the building - all have a step up to them.)
- 8 unisex WCs (1 is up an additional 5 steps after the main stair case. The remainder are in a block in the centre of the building.)

Grounds and Garden

We have a lawned area overlooking the local outdoor swimming pool, river and park. There are two 3-seat benches (with armrests) and 3 picnic tables available on terrace at front of hostel.

Cycle Shed

The cycle shed is across the car park from the hostel.

Additional Information

- We do not permit pets, but service dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site, including at night (access by ringing doorbell to staff accommodation - instructions are left by reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is poor in the immediate vicinity.
- Free Wi-Fi is available at this hostel.
- CCTV is in operation within the main areas of the Hostel and Hostel grounds.

Contact Information

- Address: YHA Ingleton, Greta Tower, Sammy Lane, Ingleton, North Yorkshire, LA6 3EG
- Telephone: 015242 41444
- Email: ingleton@yha.org.uk
- Ordnance Survey Map 98; Grid reference SD695733
- Hours of operation: Reception is open from 8.00am-10am and then from 5pm until 10pm
- Local taxi: 015242 62462

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.

This hostel is independently owned and operated under a franchise arrangement with YHA. The following access statement has been prepared by the hostel owner and is not the representation of YHA (England & Wales). For further information and clarity on accessibility at this hostel, guests are advised to contact the hostel owners directly.