

YHA Hartington Hall - Access Statement

Introduction

Located a stone's throw from hiking and cycling routes in the heart of the Peak District National Park, YHA Hartington Hall is ideal as a base for outdoor pursuits or for a weekend getaway. The building dates back to 1350 and is set in beautiful grounds, which makes it perfect as a wedding venue too! It is less than half a mile from the charming village of Hartington, on a steep hill.

We aim to cater for the needs of all visitors in this 124-bed hostel, spread over 4 accommodation units: The Main Hall, the Barn, the Coach House and the Roost. At YHA Hartington there are ground floor bedrooms in the Coach House. Our most accessible room is located in The Barn, and while the en-suite bathroom is not accessible, there is an accessible shower room in the Lower Courtyard.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email <u>customerservices@yha.org.uk</u>.

Pre-arrival

- The nearest train stations are Matlock and Buxton which are both approximately 12 miles from the hostel. From there you can reach the hostel by bus or taxi.
- The nearest bus stop is Hartington, adj. Youth Hostel which is less than 50 metres from the hostel. A regular bus service stops here and most buses have low access. Buses travelling from Ashbourne will stop outside the hostel if you ask when boarding.
- Moorlands Connect is a bus service with accessible buses which can take you to the hostel from Leek, Buxton and Ashbourne. This must be booked in advance, contact details are provided below.
- A local taxi service has accessible taxi's and we'd be happy to make a booking for you, just ask when booking or at reception.
- The hostel is located on Hall Bank which is an even, tarmacked road with grass verges. There is a pavement in front of the drive entrance with a dropped kerb. The road is lit with street lighting but may be dark in places at night. The road in this section is a moderate hill (1:6).
- The hostel's details can be seen on YHA's website: www.yha.org.uk please scroll down to the Maps and Directions section to view transport options.
- You can contact the hostel by phone, fax or e-mail (details at end of document).

Car Parking and Arrival

The hostel has plenty of car parking spaces less than 50 metres from the main entrance; the bays are not marked. There is a dropping off point about 10 metres from the main entrance. We also have 3 accessible car parking bays in the hostel courtyard, if you would like to book a space, please let us know.

To get from the main car park to the hostel there is a sloped pathway with a hard, even surface. There are also 5 steps without a handrail. The car park has minimal lighting and so can be quite dark at night, but the drive is well-lit.

From the accessible parking spaces there is a slightly sloped, even surface to the main entrance. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

Main Entrance & Reception

There is 1 step up to the main entrance which is 8cm high. We have a portable ramp so please let us know in advance if you would like us to make this available for you. The entrance door is manual and opens inwards.

In the entry hall there are sofas, soft seating with armrests, straight backed chairs without armrests and tables. The reception has level access from here. Both are lit with wall lights which are brighter in reception. The floor is riven stone slabs. The reception desk has a low level section.

The Hall

Halls and Corridors

The hostel is an historic building and some of the walls are wood panelled. There is a good colour contrast to floor, walls and doorways throughout the building. In keeping with the age of the building most of the floors on the ground floor are riven stone slabs which can be slightly uneven. Other floors are generally covered with carpet or are exposed floorboards. All public areas are well lit with ceiling lamps.

The lounge, reception and games area are all on one level and there is a single step down into the dining room. In the dining room there is plenty of space and all tables are moveable, chairs with and without arm rests are available.

Public WCs

There are two WCs (one female, one male) on the ground floor at far end of games room. There is level access via the reception. Both bathrooms contain grab rails and low sink. The female toilet has right-handed transfer and the male toilet has left-handed transfer. There is a baby changing table in the female WC.

The WCs are well lit and have non-slip flooring.

Dining Room

One dining room has level access from the entry hall and the other has one step down. There are straight backed chairs with and without armrests and square and rectangular tables available. The furniture in the dining room is moveable; please ask if you would like assistance.

The server is high but table service is available in the dining room; if you'd like this please just ask at reception. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Lounge

The lounge is located on the ground floor and has level access. There are sofas and arm chairs available, and all furniture can be moved on request. The room is evenly lit with ceiling lights and the flooring is carpet.

Games Room

This room has level access from the entry hall. It is well-lit and has stone flooring. There is some stool seating. Movement around the room may be difficult for a wheelchair user due to the furniture, but this can be moved if requested.

Bedrooms and Bathrooms

There are no bedrooms on ground floor and there is no lift to the upper floors.

There are two staircases to the first and second floors, both have handrails fitted on both sides.

We have a mixture of single, double, 2-bedded, 4-bedded, 6-bedded and 8-bedded rooms. All rooms are well-lit with ceiling lights and individual bed lights fitted adjacent to bed head. The bedrooms are carpeted. All bedding is provided.

On the first floor all rooms have en-suite showers, but a handful of rooms do not have an en-suite WC. There are five WCs on this floor accessed from the corridor. On the second floor two rooms are fully en-suite, but a handful of rooms have a washbasin with WCs and showers accessed off the main corridors. There are 3 WCs on this floor.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter

The Upper Courtyard

Access to the Upper Courtyard is via a set of six steps with a handrail on one side. There is also a paved slope providing access for wheelchair users.

Self-catering Kitchen

The self-catering kitchen is situated in the Upper Courtyard and can be accessed via a gentle ramp. We have got clear visible signs on all equipment providing advice on use. All taps are lever taps. The cooker hobs are all at standard height but the grill is at low level. The microwave is also on a high level shelf but we are happy to move this down to a standard height worktop if requested.

The crockery, pots and pans are all kept on a high level shelf, we'd be happy to help fetch these down for you if required. The water boiler is also fixed to the wall, but a kettle can be provided.

There are tables and chairs available. The chairs are fixed to the tables and it is not possible to move either. The room is well-lit with ceiling lights and the floor is surfaced with laminate.

Laundry and Drying Facilities

The laundry and drying room are also situated in the Upper Courtyard. We have low level racking in the drying room and a low level washing machine in the laundry. The room is well-lit with ceiling lights and the floor is surfaced with laminate.

The Lower Courtyard

The lower courtyard has level access and wide doorways suitable for wheelchair users.

<u>Bathroom</u>

Here there is an accessible bathroom complete with shower, WC and low washbasin. It is large, but is not accessible to modern standards. There is also a baby changing table available in this room. The flooring is non-slip and the room is well-lit with fluorescent ceiling lights. This WC is left-handed transfer.

The Barn

Meeting Rooms

The meeting rooms are situated in the Barn, each meeting room has a unisex WC next to it. One of the meeting rooms has a ramp to access it with no steps. The other meeting room has two small steps, approximately 15cm in height, to enter. The meeting rooms are carpeted and have even lighting from ceiling lights.

Bedrooms

Ground Floor

• One 4-bedded en-suite room (double with a bunk). The door is 760mm wide. This is the most accessible room we have. The bathroom is large but not accessible to

modern standards as the shower is over a bath. This bathroom also has left handed transfer.

• One 3-bedded en-suite room (double with a single over). There is extremely narrow access into this room.

First Floor

There are two staircases going up to the first floor of the barn, with handrails fitted on the right hand side.

- Two 3-bedded en-suite rooms
- Six 4-bedded en-suite rooms

The Coach House

The Coach House has one step down and then a step up to enter.

Lounge

The lounge is on the ground floor. It has soft seating with armrests for 5 people and a television. Access to this room is level and the flooring is carpet.

Self-catering Kitchen

The self-catering kitchen is on the ground floor and access to this room is level. The kitchen is small and is equipped with an electric oven, grill, microwave, toaster, electric kettle and fridge. There is a dining table and 5 straight backed chairs.

Bedrooms and Bathrooms

Ground Floor

The WCs for these rooms are accessed from the main corridor.

- One single room with en-suite shower
- One twin room with en-suite shower

First Floor

There is a staircase to the second floor with a handrail on one side. There is one WC accessed via the corridor.

- One single room with en-suite shower
- One twin room with en-suite shower
- One double room with en-suite shower

The Roost

This is where our bridal suite can be found. The Roost is situated behind the Lower Courtyard and is a 2 storey private apartment. It can be accessed via 5 steps from the main building, or there is step free access via the drive.

On the ground floor is a lounge, with double settee, kitchenette, dining area and flat panel TV. A set of stairs, with handrail on the right, leads to a small landing providing access to a shower room with a toilet and sink. A further short flight of stairs leads to the double bedroom. A cot and a stair gate are available on request.

Grounds and Gardens

The hall has 0.5 acres of garden with some slopes which are severe in places. Steps and ramps provide access from higher to lower levels. The pavilion overlooking the main lawn has a slightly sloping ramped access.

There are a variety of benches and picnic tables available including some suitable for wheelchair users. There is also a children's play area constructed with wood.

The cycle shed is located 50 yards from the main entrance, connected by a gravel path.

Additional Information

- Cots and High Chairs are available on request.
- We have tactile signs fitted on all room and corridor doors.
- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available. Including at night.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is very poor around the hostel. A payphone is available and it
 is located between the Hall and the Barn.
- Wi-Fi internet connection is available to guests.

Contact Information

- Address: Hall bank, Hartington, Buxton, Derbyshire, SK17 OAT.
- Telephone: 0345 3719740

- Email: hartington@yha.org.uk
- Ordnance Survey Map 119; Grid reference SK1316O3.
- Local buses: The 442 Buxton to Ashbourne bus passes directly in front of the hostel; for more information see The <u>High Peak Bus website</u>. To book the Moorlands Connect service, or for more information please call 0300 1118003.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.