



## YHA Coverack - Access Statement

### Introduction

Set in the traditional Cornish fishing village of Coverack, this Victorian country house has beautiful sea views, great self-catering facilities and cosy social areas. Stay for a few days and enjoy walks along the famous South West Coast Path, discovering secluded coves and spectacular beaches on your way. For the more adventurous, there are also exciting opportunities for diving and water sports nearby.

We aim to cater for the needs of all visitors in this 38-bed hostel; a 3-storey building located on the Cornish coast. Unfortunately none of our bedrooms or bathrooms is accessible to modern standards.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk).

### Pre-Arrival

- The nearest rail station is Penryn which is 17.8 miles away. Truro (25.3 miles) and Redruth (21.6 miles) have good transport links with the rest of the country.
- The nearest bus stop is  $\frac{3}{4}$  of a mile away. There is a limited bus service which runs to this stop.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The road approaching the hostel from the bus station is steep and does not have any pavement or street lighting. From the road there is a level, uneven gravel drive which runs 150 metres to the hostel.
- The hostel's details can be seen on YHA's website [www.yha.org.uk](http://www.yha.org.uk); please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

### Car Parking and Arrival

We have ample onsite parking within 50 metres of the main entrance. The car park is level and surfaced with tarmac. There are no marked bays but we would be happy to reserve you a space if required. There is no lighting at night so please bring a torch.

From the car park to the main entrance there is a sloped gravel driveway for about 30 metres. Then there is an even, concrete path running around the side of the building, sloping down towards the entrance. There is good external lighting along this route.

If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

## Main Entrance and Reception

To enter the hostel there is a level threshold through a manual, single leaf door which opens outwards. This takes you into the porch which is tiled. There is then a step up through another single leaf door which leads to the reception. The entrance porch has wooden parquet flooring with a rug laid in the centre of the floor. The hallway has tiled floor and is level. There is a rug laid in the centre of the hallway.

There is no seating in the entrance hallway, but the lounge is nearby which is furnished with comfortable seating. A portable induction loop is available on request. This area is well-lit with ceiling lights.

Cold drinks, ales and wines are also served from here. If you need any assistance to carry refreshments, we will be happy to help.

## Public Areas

### Halls, Corridors and Stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The flooring is a mix of carpet, tiles, concrete and wooden parquet on the ground floor and carpet on the upper floors.

Unfortunately we do not have a lift, so access to the upper floors is via steps only. The stairs are carpeted with contrasting non-slip nosing. There is a bannister fitted on one side.

### Lounge

The lounge is located on the ground floor and has level access from the entrance hall via a single leaf door. The floor is level throughout and surfaced with carpet. It is well-lit with ceiling lights.

The room is furnished with coffee tables, sofas and armchairs. All furniture can be moved; please just ask at reception if you require assistance.

### Dining Room

The dining room is located on the ground floor and has level access from the entrance hall via a single leaf door. The floor is level with wooden floorboards.. It is well-lit with

natural light in the day and by ceiling lights at night. The self-catering dining room has a tiled floor.

There are dining tables and straight backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

### Self-Catering Kitchen

The self-catering kitchen is located on the ground floor and has level access from the dining room, or entrance hall via a single leaf door. The floor is level and surfaced with non-slip lino. There is even lighting in this room.

The kitchen is equipped with two gas ovens, two gas hobs, a microwave, three fridges, a freezer, toasters, cordless kettles and a range of kitchen equipment, crockery and cutlery. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

### Laundry and Drying Facilities

The drying room is located in the basement. To access it there is a steep flight of 8 narrow stone steps. There is a handrail fitted to one side. The floor is stone flags and the room is well-lit.

A washing machine is available in our camping block. This is located opposite our camping Orchard and is accessed by 6 stone steps

### Bedrooms and Bathrooms

All rooms have a washbasin. Five of our rooms are en-suite. Unless otherwise stated, all bedrooms have bunk beds and are non en-suite. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The showers have a step up to enter.

### First Floor

There are 21 steps to the first floor.

- One 3-bedded room (double with a single over)
- Three 4-bedded rooms
- One 7-bedded en-suite (double with single bunk over and two bunks)
- Two 5-bedded en-suite rooms (double with a single over and a bunk)

- One bathroom area which contains 2 x shower cubicles and 2 x toilet cubicles

NB: 1 of the 5-bedded rooms is accessed down 4 narrow steps which lead to a small landing.

### Second Floor

- One 3-bedded en-suite room (double bed and a single pull out bed) Room has a bath
- One 4-bedded en-suite room (double and 2 x single beds)

NB: the second floor is accessed via a narrow steep staircase of 15 steps which bends sharply at the top. There is a handrail up one side.

### Grounds and Garden

We have a small, 100 year old orchard to the side of the hostel. There is level access from the drive or a set of stone steps up from the main entrance of the hostel. The orchard is grass and slopes slightly.

There is also level access to the front lawn, where there are wooden picnic tables for guests to use.

### Cycle Shed

Our cycle shed is located to the rear of our camping facilities. There is step-free access in through a single leaf door. The facilities are up a sloped gravel drive from the hostel.

### Camping Facilities

Our beautiful 100 year old orchard also doubles as our campsite from March to October.

This site is suitable for use by both families and organised groups. There is room for up to 25 people. During busy periods, the tents are quite close together - this just gives the site a festival atmosphere! The site is slightly sloping.

There are dedicated camping facilities within 50 metres of the campsite. There are 6 concrete steps up to this building, with a wooden handrail on one side. Here there are three toilets, three showers, and a small kitchen with cooking facilities and dining area. Guests have 24 hour access to these facilities. Campers also have 24 hour access to the main hostel facilities.

Parking is in the main car park, just next to the orchard and campfires are strictly prohibited.

### Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site, including at night (access via emergency phone at Reception).
- Braille signs are fitted on room doors and corridor doors.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- There is no mobile phone reception within the hostel.
- Wi-Fi is not available at this hostel.

### Contact Information

- Address: YHA Coverack, School Hill, Coverack, Cornwall, TR12 6SA.
- Telephone: 0345 3719014
- Email: [coverack@yha.org.uk](mailto:coverack@yha.org.uk)
- Ordnance Survey Map 103; Grid reference SW782181
- Local buses: Catch the 36 from Truro to Helston. Later, the 36 then runs from Helston to Coverack. Get off at the car park. For more information see [www.firstgroup.com](http://www.firstgroup.com).
- Local taxi: A2B Taxis Truro - 01872 272989; Smiling Coast Taxis - 07876 380977

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.