



YHA Cheddar - Access Statement

Introduction

Nestled in the Mendips with Cheddar Gorge just a few minutes' walk away, this large Victorian house and accompanying annex is the perfect short break destination for families, individuals and groups. The Youth Hostel makes a great base for an exciting activity break and activities for all abilities are provided by our partners [Mendip Outdoor Pursuits](#). If high octane activities and adventures aren't your thing, you can take it easier with some wonderful local walks and cycle routes.

We aim to cater for the needs of all visitors in this 60-bed hostel; a multi-building Victorian house consisting of two 2-storey buildings. We have ground floor rooms available in both buildings. There is one accessible bedroom with an accessible en-suite bathroom in the main building. These can be viewed on our virtual tour.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk. You can also take a virtual tour of our hostel at www.yha.org.uk/hostel/cheddar.

Pre-Arrival

- The nearest rail station is Weston-super-Mare which is 12 miles away.
- The nearest bus stop is within 500 metres of the hostel. There is a daily bus service which usually runs accessible buses to this stop.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The hostel is half a mile from the village facilities. From there the road is level, with pavements on both sides and street lighting. Hillfield is a narrow lane which is evenly surfaced with tarmac. There are no pavements here.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

There is ample parking at the hostel entrance. There are no marked bays, but we would be happy to reserve a space close to the hostel entrance if required. The car park is level and evenly surfaced with tarmac up to the main entrance. It is lit by floodlights at night.

Guests can be dropped off just outside the main entrance. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

Main Entrance and Reception

There is level access into the hostel through a manual single leaf door which opens outwards, followed by another single leaf door which opens inwards into the entry hall.

The reception desk is just here. It is level throughout with carpet flooring. A portable induction loop is available on request and there is also an emergency phone to connect to a member of staff at night. There is seating nearby in the lounge.

Main House - Public Areas

Halls and Corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring is carpet

There is no lift, so access to the first floor is by stairs only. The staircase is carpeted and there is a bannister on both sides.

Lounge

In the main house the lounge is located on the ground floor and has level access from the reception hall. It is level throughout and has vinyl flooring. It is well-lit with ceiling lights. It is furnished with coffee tables, sofas and armchairs. All furniture can be moved; please just ask at reception if you require assistance.

Dining Room

Our dining room is located in the conservatory on the ground floor and has level access from the reception via a single leaf door. The room is level throughout and has carpet flooring. It is a bright room, well-lit by natural light during the day, and by ceiling lights at night.

There are dining tables and straight backed wooden chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Self-Catering Kitchen

Our self-catering kitchen is located on the ground floor and has level access via a single leaf door. The room is level throughout, with laminate flooring and even lighting.

The kitchen contains a domestic gas cooker with 4 ring hob and grill and oven, a combination electric oven, grill and microwave, 2 fridges, microwave, toasters and a range of kitchen utensils, crockery and cutlery. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

One work surface is low level and is fitted with a sink and another 4-burner hob.

Main House – Bedrooms and Bathrooms

All rooms have a washbasin. Unless otherwise stated, all bedrooms have bunk beds and are not en-suite. All bedrooms are carpeted and well-lit with ceiling lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

Ground Floor

- An accessible 5-bedded room (double with a single over and a bunk) with accessible en-suite bathroom. This room has a wider fire door straight out to Hillfield from the room. Guests can come and go this way if required. Transfer to the toilet in the bathroom is left-handed. The room is equipped with grab rails around the toilet, sink and shower. There is a fold down shower chair and a low level sink fitted with a lever tap.
- One 3-bedded en-suite room (double with a single over). This room has a step up from the lounge and has very little floor space.

First Floor

There are 14 steps up to:

- Two 4-bedded rooms
- Three 5-bedded rooms (double with a single over and a bunk)
- One 6-bedded room
- Three WCs and three showers

Cheddar Barton Annexe - Public Areas

Access to the annexe from the car park is either up two steps and through a single leaf door which opens inwards, or via a ramp up to the lounge and through a glazed sliding door.

Halls and Corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring is carpet.

There is no lift, so access to the first floor is by stairs only. The staircase is carpeted and there is a bannister on one side.

Public WCs

We have one WC next to the lounge and another next to the ground floor bedrooms. None of these meet modern standards of accessibility. They both have non-slip flooring and are well-lit with fluorescent lighting.

Lounge

The lounge is on the ground floor. It is an open plan space which also includes the self-catering kitchen and dining room. It is level throughout and has carpet flooring. It is well-lit with ceiling lights. It is furnished with coffee tables, sofas and armchairs. All furniture can be moved; please just ask at reception if you require assistance.

Self-Catering Kitchen and Dining Room

The self-catering kitchen and dining room are in the open plan lounge space. The floor is level and is surfaced with vinyl flooring.

The self-catering kitchen contains a domestic cooker, a 4-ring electric hob, a grill, a fridge, a freezer, a microwave, a toaster and a range of kitchen utensils, crockery and cutlery. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

The dining room has dinner tables and straight backed chairs available.

Laundry and Drying Facilities

The laundry room is located on the ground floor just off the lounge. The corridor leading to the room is narrow and the door to the laundry opens outwards making access difficult. The floor is level and surfaced with concrete.

Cheddar Barton Annexe – Bedrooms and Bathrooms

Unless otherwise stated, all bedrooms have bunk beds and none are en-suite. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. The rooms are fitted with a washbasin. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

Ground Floor

The lower bunks on this floor (except in one of the 4-bed rooms) are close to floor level.

- One 2-bedded room
- Two 4-bedded rooms
- One shower and two WCs

First Floor

There are 14 steps up to:

- One 2-bedded room
- One 3-bedded room (double with a single over)
- Two 4-bedded rooms
- Two showers and a WC

Grounds and Garden

We have a small garden to the side of the main building. There is level access and the garden consists of a level lawn. There is a patio just outside the dining room conservatory which has picnic tables and benches for guests to use. There is a step up to the patio from the garden gate.

Cycle Shed

The cycle shed is located in the carpark. There is level access from here.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is on site, during opening hours. At night staff can be reached via the emergency bell at Reception.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.

- Mobile phone reception within the hostel varies depending on the network.
- Wi-Fi is not available at this hostel.

Contact Information

- Address: YHA Cheddar, Hillfield, Cheddar Somerset BS27 3HN.
- Telephone: 0345 3719730
- Email: cheddar@yha.org.uk
- Ordnance Survey Map 182; Grid reference ST455534.
- Local buses: Catch the 126 from Weston-super-Mare and then get off at Greenhill House. For more information see <http://www.firstgroup.com>.
- Local taxi: ABC Private Hire - 07747012862

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.