



YHA Castleton Losehill hall – Access Statement

Introduction

Whether you are in search of adventure, or a just a quiet weekend break, YHA Castleton Losehill Hall is the ideal base. The hostel is nestled at the heart of the Hope Valley in the Peak District National Park, less than a mile from Castleton. The hostel can be found at the end of a long, winding, mostly level drive which takes you through some of its beautiful formal gardens.

We aim to cater for the needs of all visitors in this 147-bed multi building site, split across a two-storey Victorian gothic mansion and a two-storey cobbled mews.

In the main house there is one 3 bed accessible en-suite room on the ground floor, and in the Mews there is one further accessible 3 bed en-suite room. Additionally, in the Mews there is a 3-bed room with wet room style en-suite bathroom, fitted with grab rails; however, this may not be suitable for all users.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk. You can also take a virtual tour of our hostel at <http://www.yha.org.uk/hostel/castleton>.

Pre-Arrival

- The nearest rail station is Hope which is 2 miles away.
- The nearest bus stop is “Losehill Hall” and is 25 metres from the entrance to the main drive. There is a daily bus service which runs from Castleton with low level access on the buses.
- An accessible taxi service would require advanced booking. Please see the contact information section for details.
- The drive which leads to the hostel is tarmac and is approximately 500 metres long. It is level except for a slight slope in the middle and another from the main building to the car park. There are also four cobbled speed bumps along the drive. There are two metal gates to pass through; both are over 800cm wide with a light door opened with a slide lever. The drive is unlit so if you are arriving after dark on foot please bring a torch.

- The hostel's details can be seen on YHA's website: www.yha.org.uk; please scroll down to the Maps and Directions section to view transport options.
- You can contact the hostel by phone, fax or e-mail (details at end of document).

Arrival & Car Parking Facilities

There are 50 parking spaces on site and two additional bays marked for blue badge holders. The car park is adjacent to the main entrance and parking is free. Customers can be dropped off at the top of the ramp; there is no step or pavement here. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

The car park is even tarmac which slopes slightly to a resin bonded ramp (1:11) with low handrails. It is lit but some areas may be dark at night. The ramp and main entrance are well lit with lamps along the handrail and ceiling spot lights.

The entrance door is semi-automatic and opens inwards; to enter you push until the sensor activates or use your key card once checked in. The exit is activated by remote push button.

Main Entrance & Reception

Our reception is located on the ground floor by the main door. This area is level throughout with large spaces for a wheelchair user, and low, soft bench-style seating is available. It has a combination of tile flooring and carpet. It is well lit with natural light during the day and with ceiling and wall lights at night.

There is a lower level service point at the reception desk which also has a portable induction loop available on request. The chip and pin machine is on an extendable wire. We also have a vibrating pillow alarm for guests with hearing impairments available on request.

Main Hostel Building

Halls and Corridors

In keeping with the age and characteristics of this building, colours are generally in darker tones but there is a good colour contrast to the walls, floors and doorways throughout the building. All corridors are well lit. Most public areas have a hard floor, accommodation areas are carpeted. There are double leaf doors to each wing which are usually propped open. On the first floor, a corridor with 7 steps joins each wing.

The main hall is an impressive space on the ground floor of the Ashton wing next to the evening dining room. There is a heavy, key card operated door to enter. This room provides access to the first floor via a sweeping stair case and level access into the lounge, and

library. The hall has a hard wood floor and is well-lit with natural light during the day, but more dimly lit at night. There are soft chairs with armrests available and low tables.

Public WCs

The public WCs are all located on the ground floor in the Burbage wing. There is level access to all of them and they are all well-lit with fluorescent lighting and have non-slip floors. The taps are a mixture of push and lever taps.

There is a unisex WC just as you enter the Burbage wing. There is an accessible WC a little further down the same corridor which has left handed transfer.

Café Bar

The bar is located next to the reception desk and so the lighting, flooring, desk and seating are the same. There is also a television with subtitles. Cold and hot drinks are served here.

Evening Dining Room

Our evening dining room is located in the Ashton wing on the ground floor and is accessed via a corridor from the reception lobby. There is a carpeted ramp up to the dining room with handrails on either side. The dining room has a set of double doors (clear door opening width is over 800mm) which are generally pinned open during service times.

This room has a range of round and square tables with straight backed chairs. Furniture can be moved and we can also provide a table service so please ask at reception if you require either of these. The flooring in the dining room is level, solid wood. There are two large windows allowing a good amount of light into the room, including ceiling and wall lights.

Table service is available on request. We are happy to cater for dietary requirements. Please advise us of these before your arrival.

Breakfast and Group Dining Room

Our breakfast and group dining is provided on the ground floor, within the Burbage wing. This dining space has bench style seating, which can be easily moved. The servery and coffee areas are low level but table service is available if required, please let us know at reception. The floor is hard wood and the room is level throughout with ceiling lamps above the tables.

Lounge

The lounge is located on the ground floor in the Ashton wing. Access is via the main hall. It is a large bright room with hard wooden floors.

It is level throughout and has 4 sofas, low tables and additional seating with and without arm rests. Furniture is adequately spaced to allow wheelchairs and furniture can be moved on request.

Self-Catering Kitchen

The kitchen is on the ground floor in the Burbage wing and has level access from the reception lobby. The ovens have drop down doors and the sinks are fitted with lever taps. There are round tables and seating with and without armrests available. The floor is hard wood and the room is well-lit by fluorescent ceiling lights.

Library

Accessed off the main hall, the library has a large table and seating for 12 people. The chairs are straight backed and can be moved on request. There is a light door to enter this room (900mm). Flooring in this room is hard wood and there is access to the hostel gardens via four steps down on to the large patio area.

Laundry and Drying Facilities

The drying room is located on the ground floor in the Burbage wing. The clear opening door width is 660mm and the door is light. There is a large amount of hanging space and there is bench seating. The floor is wooden and the room is brightly lit.

Meeting Rooms

We have two meeting rooms available at ground floor level within the Burbage building. Both are accessible to wheelchair users, as they have level access. The closest accessible WC is just off reception, as described above.

Bedrooms and Bathrooms

There are a range of bedrooms available at YHA Castleton Losehill Hall, which are spread across the main hostel building and the mews building.

All of the rooms are well lit with ceiling lights and individual lights at the head of each bunk. Unless otherwise stated, all bedrooms have bunk beds. All bedding is provided.

All bathrooms have non-slip flooring and are well-lit. All standard showers have a step up to enter.

Ground Floor

There is one three bed fully accessible room in the main hostel with en-suite facilities including a shower chair, and a high dependency bed. The room is in the Burbage wing and is has level access from the reception lobby.

The room door width is 850mm and the bathroom door width is 800mm. There is no emergency cord in this room but there is one in the en-suite bathroom. There is left handed transfer onto the WC. A lifting hoist can be provided by arrangement- we can train you in its operation at handover time. Please bring your own sling for this to ensure a safe and comfortable fit.

First floor

There are three staircases within the main hostel building providing access to the first floor, all of which have a handrail. The main staircase, located in the Ashton wing, is wide with 22 shallow steps. The staircase in the Burbage wing is narrower with 16 steps.

We have a variety of bedrooms sleeping from 1-8 people. All of these are en-suite, apart from the 8 person rooms which have a shared shower close by.

Mews Building

The Mews building is accessed externally from the main hostel. The approach after the ramp is level and concrete and the courtyard of the Mews is cobbled and uneven. There are some picnic tables available in this area. The mews building is split into the east wing, which has a step down to enter, and west wing which has level access.

Lounge and Self-catering Kitchen

One open plan room in the west Mews provides the lounge and self-catering kitchen. There is level access from the front door. The kitchen floor is wood and the lounge area is carpeted. There are low tables, sofas and soft chairs with armrests in the lounge. Some tables and bench seating are available in the kitchen. The width of both doors is 780cm.

Bedrooms and Bathrooms

The bedrooms are all carpeted and well-lit with ceiling lights. All bathrooms have non-slip flooring and are well-lit. All standard showers have a step up to enter.

Ground Floor

On the ground floor of the west mews we have one 3-bedded accessible room with accessible en-suite shower room which has left handed transfer onto the toilet. There is also

one 3-bedded room with en-suite bathroom. The bathroom is a wet room style, and is fitted with grab rails, however due to the layout of the facilities it may not be suitable for independent full time wheelchair users.

There is a ramp down to these rooms from the entrance. Neither is big enough for a mobile hoist.

On the ground floor of the east mews there are two 2 person rooms and one 4 person room,

First Floor

The first floor is accessed via two staircases, both of which have handrails. On this floor there are a range of rooms sleeping 2-8 people. Two of these rooms have en-suite bathrooms; the rest have shared shower and WC facilities accessed from the corridor.

Camping Barn

Our cozy camping barn has space for 6 people to sleep and is set out on two levels.

Access to the camping barn from the hostel is via the tarmac drive, followed by a woodland track. The track is uneven in places and surfaced with earth which can be slippery when wet. The path slopes upwards and there are steps leading to a gated field.

The camping barn is on the other side of the field. There is access for a car to drive up to the camping barn; however, please note that in the winter the field can become very muddy.

From the grass there is a level paved area surrounding the barn. The threshold into the barn is level, leading into the small lounge and kitchenette. This space is level throughout, but space is limited.

It is furnished with a sofa and armchairs. There is an Aga stove for guests to use, as well as a sink for pot washing.

The sleeping area is above the lounge on a mezzanine platform. Steep wooden steps lead up from the lounge. There is a wooden barrier at the edge of the mezzanine. There are two cabin style bunks and four single mattresses on the floor of the area.

Toilet and shower facilities are located outside, just off the patio. The shower has a high step up into the shower tray.

Grounds & Gardens

YHA Losehill Hall is set in 27 acres of parkland. The majority of the grounds are pasture land currently used for grazing. Within the immediate vicinity of the hostel are some maintained gardens; a lawn and a large patio. There is level access from the main building onto the patio via double leaf glazed doors in the reception lobby.

On the patio are benches and picnic bench seating. The patio is level with some uneven sections. There is a steep bank down to the lawn from the patio, but it can also be accessed via 6 steps which lead down to a gravel path.

Additional Information

- The hostel has two mobile hoists available on request. We advise that you bring your own sling.
- We do not permit pets, but assistance dogs are very welcome
- We do not permit smoking anywhere in the hostel.
- The reception is staffed from 7am-11pm. Emergency contact information can be found in the reception, or on the front door of the Mews should you need a member of staff during the night.
- Emergency lighting and fire alarms fitted. We assist all guests to evacuate in the event of fire or any emergency requiring evacuation.
- Evacuation procedures shown on information board in each bedroom.
- Mobile phone signal in and around the hostel is good on most networks.
- Wi-Fi internet connection is available to guests.

Contact Information

- Address: YHA Castleton (Losehill Hall), Castleton, Hope Valley, Derbyshire, S33 8WB
- Telephone: 0345 371 9628
- E-mail: castleton@yha.org.uk
- Ordnance Survey Map 110; Grid reference SK153838.
- Local bus: Hulley's of Baslow line 272 usually runs with low level access buses. For more information see <http://www.hulleys-of-baslow.co.uk/>
- Local accessible taxis: JRS Taxis - 07979 713851; Mercury Taxis - 0114 321 8887

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.