



## YHA Broad Haven - Access Statement

### Introduction

If you're looking for affordable accommodation on the Pembrokeshire coast then YHA Broad Haven is the ideal location. Set in the village of Broad Haven with views of the ocean, the hostel is ideal for activity breaks, school trips and weekend getaways.

We aim to cater for the needs of all visitors in this 76-bed hostel; a single storey building located 6 miles from Haverfordwest on the Pembrokeshire coast. All of our rooms are on the ground floor and have level access. However, none of our showers currently meets modern standards of accessibility. We look forward to welcoming you. If you have any queries or require any assistance please phone 0845 371 9008 or email [customer services](mailto:customer.services@yha.org.uk).

### Pre-Arrival

- The nearest rail station is Johnston (6 miles away) or Haverfordwest (6.6 miles away).
- The nearest bus stop is within 500 metres of the hostel. There is a bus service which runs from Monday to Saturday to this stop.
- There are local taxi companies which can provide accessible taxis when booked in advance. See the Contact information section for more details.
- The roads approaching and surrounding the hostel can be hilly and steep in places. There are pavements on both sides and street lighting. The last 50 metres or so are over a tarmac car park which has a moderate incline down towards the sea. This can get very busy.
- The hostel's details can be seen on YHA's website [www.yha.org.uk](http://www.yha.org.uk); please scroll down to the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

### Car Parking and Arrival

There is ample parking in front of the hostel. There are no designated accessible bays. The car park is surfaced with tarmac and has a moderate slope down towards the sea. There is some lighting, although parts of the car park may be dark at night.

From the car park there is a sloped tarmac pathway to the entrance. The first 7m of the path is at a gradient of 1:18 and the following 21m is at 1:12. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

## Main Entrance and Reception

There is level access into the hostel through manual double doors which open outwards. The reception desk is just through these doors. There is a low level section on the reception desk. The flooring is laminate and the area is well-lit with ceiling lights.

There are coffee tables, wicker sofas and armchairs and cushioned stools available for guests to relax in this area.

From Easter until the end of August check-in is from 3pm until 10:30pm and check-out is at 10am. From 1st September until Easter check in is from 5pm until 10pm.

## Public Areas

### Halls and Corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas and halls are well lit using a combination of ceiling and wall lights. The corridor flooring is carpet throughout.

The hostel is single storey and access into all bedrooms and public areas is level, with wide corridors leading to the bedrooms.

### Public WCs

In the reception hall there is a unisex WC and a unisex accessible WC. Both are well-lit with fluorescent lighting and have non-slip flooring. The door to the accessible WC is 775mm wide. The room is fitted with grab rails and low washbasin. It has left-handed transfer.

### Lounge

Our lounge is located next to the self-catering kitchen. From the reception hall there is a double door, followed by a 750mm wide door into the room. The lounge has carpet flooring and is well-lit with ceiling lights.

The room is furnished with coffee tables, sofas, armchairs and cushioned stools. All furniture can be moved; please just ask at reception if you require assistance.

### Dining Room

The dining room is also located next to the self-catering kitchen. There is a 770mm wide door to enter. The flooring is laminate and there is excellent natural lighting during the day, and even ceiling lighting at night.

There are tables and straight backed chairs without armrests, which are well-spaced. All furniture can also be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

### Self-Catering Kitchen

The self-catering kitchen is located through double doors from the reception hall, followed by a 750mm wide door. A low level section is available with a sink, work space and hob.

Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

### Drying Facilities

The laundry room is located just off the reception hall through a single leaf door. The flooring is non-slip and the room is well-lit. There is a bench along one wall and ample space on drying racks.

### Classroom

Our classroom is located in the study centre which is a separate building. The building is close to the main building. There is a single leaf door with a 20mm lip, then a 15mm lip on the threshold.

Inside the floor is level and surfaced with quarry tile. The closest accessible WC is in the main building.

### Bedrooms and Bathrooms

All of our bedrooms and bathrooms are on the ground floor. Some rooms contain bunk beds and others have a double bed. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided. Doors to the bedrooms tend to be 760mm wide. One is at 830mm wide.

Most of the bathrooms are en-suite, however there are also shared facilities in the accommodation corridor. All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

We have:

- Two bedrooms with wheel-in showers. These showers do not have grab rails or a fold down shower seat.
- One shared wheel-in shower room located in the accommodation corridor. This room has a fold down chair, but does not currently contain grab rails.
- A separate accessible WC is in the reception area as mentioned above.
- One bathroom with a shower over a bath.

## Grounds and Garden

In front of the hostel we have a level grassed area. There are also tables and metal chairs with armrests located on the forecourt in front of the main entrance.

With a slope down from the dining room there is a patio area with further tables and chairs. There is also more lawn here which is level close to the building, but begins to slope down the further you go from the hostel.

The cycle shed is at the start of hostel path attached to end of Hostel.

## Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site, including at night (access via emergency phone at Reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is good for Vodafone and Orange, but poor for other operators.
- Wi-Fi internet connection is available at this hostel.

## Contact Information

- Address: Broad Haven, Haverfordwest, Pembrokeshire, SA62 3JH
- Telephone: 0345 371 9008
- Email: [broadhaven@yha.org.uk](mailto:broadhaven@yha.org.uk)
- Ordnance Survey Map 157; Grid reference GR863141.
- Local buses: Catch line 311 from Broad Haven and get off at Sandyke Lane. For more information see [www.silcoxcoaches.co.uk](http://www.silcoxcoaches.co.uk).
- Local taxi: Stoddarts - 07855 462736

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.