



## YHA Boggle Hole - Access Statement

### Introduction

Ahoy there, YHA Boggle Hole is back and better than ever after a £1.2million renovation! If you're looking for UK beach breaks, activity breaks or just accommodation near Whitby and Robin Hood's Bay, YHA Boggle Hole could be just the place. Tucked away in an old smuggler's cove, our lovely Old Mill will delight and inspire you.

We aim to cater for the needs of all visitors in this 95-bed hostel; a multi-building site made up of the Old Mill and the brand new Crow's Nest, tucked away in an old smugglers cove on the Yorkshire coast. Due to our location the hostel can only be accessed on foot. None of our bedrooms or bathrooms currently meets modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk). You can also take a virtual tour of our hostel at [www.yha.org.uk/hostel/boggle-hole](http://www.yha.org.uk/hostel/boggle-hole).

### Pre-Arrival

- The nearest rail station is Whitby which is 8.6 miles away.
- The closest bus stop is at Robin Hoods Bay. From here you can reach the hostel either by a footpath over the cliffs, or, depending on the tide, via the beach.
- The nearest mobility hire service is in Whitby (8.6 miles away); Whitby, Scarborough and Ryedale DAG, Church House Centre, Flowergate, Whitby, YO21 3BA. Tel.: 01947821001.
- The hostel's details can be seen on YHA's website [www.yha.org.uk](http://www.yha.org.uk); please scroll down to the "Maps and Directions" section to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

### Car Parking and Arrival

We do not have any onsite parking. There is ample parking at the top of the hill on Bridge Holm Lane. This is approximately 0.25 miles from the hostel. The car park is free of charge. It is level and surfaced with tarmac, but there is no lighting at night. We strongly advise you to bring a torch if you are arriving after dark, as the lane leading down to the hostel is also unlit.

**Please note** that there is no vehicle access to the hostel. From the car park the lane slopes steeply down all the way to the beach. The only way to turn a vehicle around is to drive it onto the beach. The lane is surfaced with tarmac.

At the bottom of the hill a sloped concrete path leads you on to a narrow wooden footbridge. From the bridge there is a concrete surface leading to the hostel. This slopes steeply upwards towards the building.

If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

### **Main Entrance and Reception**

From the concrete courtyard there are 6 wooden steps up onto a level wooden decking area. There are rope handrails on both sides of the steps. From here there is a rounded lip on the threshold into the Quarterdeck Café and Reception. The floor inside is level and surfaced with wood effect laminate.

The café bar is furnished with tables, armchairs, straight backed chairs, barstools and a sofa. You can order hot and cold drinks, snacks during the day and meals in the evening.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

### **The Old Mill**

#### **Other Entrances**

There are two other entrances to the Old Mill which guests can use. The middle entrance is up a steep concrete slope from the courtyard. It has a level threshold and takes you into the 1<sup>st</sup> floor landing.

The top entrance is further up the concrete slope again. There are then 6 concrete steps up to the door. There is a handrail to one side of the steps. This entrance takes you into the drying room.

## Halls, Corridors and Stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs, and landings are well lit using a combination of ceiling and wall lights.

On the ground floor the flooring is laminate. On the 1<sup>st</sup> and 2<sup>nd</sup> floors the flooring is bare wooden floorboards.

Access to the upper floors is by stairs only. There are 19 steps from reception to the 1<sup>st</sup> floor and 16 steps from the 1<sup>st</sup> floor to the 2<sup>nd</sup> floor. All of the internal steps are wooden.

## Public WCs

We have various public WCs in the Old Mill. These are unisex and have non-slip flooring and good lighting. They are located on the 1<sup>st</sup> and 2<sup>nd</sup> floors of the building.

## The Captain's Stateroom (Lounge)

Our lounge is located on the 1<sup>st</sup> floor and has access via a single leaf door. The floor is level and surfaced with bare floorboards. The room is well-lit. The room is furnished with sofas, a coffee table and a chair with armrests.

Access to one of the bedrooms on this floor is via the lounge.

## The Brig (Dining Room)

The Brig is our group dining space, and also the breakfast room. It is located on the ground floor and has access via a single leaf door. To reach the dining room you must exit reception onto the decking. The entrance is a few metres along the decking from here.

There is a slightly raised threshold on entry, after which the floor is level. The flooring is wooden floorboards. There are dining tables and benches available. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

### Self-Catering Kitchen

The self-catering kitchen is located on the ground floor just off the café bar and has level access via double doors. The floor is level and surfaced with laminate flooring. The room is well-lit. Just to the left of the doorway there is a high table and bar stools.

The kitchen is equipped with fridges, a freezer, microwaves, toasters, kettles, ovens, gas hobs and sinks. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

### Drying Facilities

Our boot room is located on the second floor of the Old Mill. From the second floor landing there is one step up into the boot room.

The floor is level and surfaced with vinyl. There are racks available here to hang wet clothing.

A unisex WC is also located just off this room.

### Classrooms

We have two dedicated classrooms on site making us perfect for education groups. These are the Boat Shed and the Chartroom.

The Boat Shed is located just off the concrete courtyard at the front of the hostel. There is a step up through a single leaf door to enter the classroom. The floor inside is level and surfaced with wood effect laminate. There are tables and straight backed chairs without armrests here.

The Chartroom is located on the first floor of the Old Mill. There is step-free access via the middle entrance, or 19 steps from Reception. The Chartroom has a level floor surfaced with thick wooden floorboards. There are tables and benches without armrests here.

### **Bedrooms and Bathrooms**

None of the bedrooms in the Old Mill is en-suite, but they do contain a washbasin. Unless otherwise stated, all bedrooms have bunk beds. All bedrooms have bare wooden floorboards and are well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

### First Floor

- One 2-bedded room
- One 6-bedded room
- 2 WCs
- 2 showers

### Second Floor

- One single room
- Two 3-bedded rooms (double with single bunk over)
- Three 4-bedded rooms
- One 5-bedded room (double with a single bunk over and a set of bunks)
- One 9-bedded room
- Two showers
- Three WCs

### **The Crow's Nest (Annexe)**

#### Approach

Access to the Crow's Nest is steep and via stairs only. From the concrete path next to the Old Mill there are approximately 73 steps. The steps are lit at night.

The first set of steps is made of paving slabs and there are continuous handrails on both sides. To the side of the steps, 17 steps up there is a level paved area with a bench. There are then 31 steps to a level, paved path of a few metres. This leads to the next set of steps.

The second set of stairs is wooden, with non-slip strips applied to each step. There are 23 steps leading to another paved path which slopes upwards. There are then a further two wooden steps to the entrance.

#### Entrance

The entrance door to the Crow's Nest is a manual, single leaf, glazed door.

### Halls, Corridors and Stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The flooring is vinyl throughout the corridors and public areas.

The Crow's Nest is on one floor, but it has some steps leading to bedroom and shower facilities. These are also surfaced with vinyl.

### Kitchenette

Just through the main entrance is the small kitchenette. The floor is level and surfaced with vinyl, and the room is well lit.

There are dining tables here and benches without armrests. There are also a few straight backed chairs without armrests. The kitchenette is equipped with a sink, kettle, cups and glasses and teaspoons.

All furniture can be moved; please just ask at reception if you require assistance.

### Drying Room

The drying room is located just off the kitchenette and has level access via a single leaf door.

The drying room is small and is level throughout. There is a bench to one side of the room, and there are hooks provided to hang wet clothing.

### Bedrooms and Bathrooms

All rooms without en-suite have a washbasin fitted with a lever tap. Unless otherwise stated, all bedrooms have bunk beds. All bedrooms have vinyl flooring and are well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The shared showers are wet room style and are level.

We have:

- Four 3-bedded en-suite rooms (double bed with a single bunk over).
- Two 4-bedded rooms
- Six 5-bedded rooms (double with a single bunk over and a set of bunks)
- Four WCs

- Four showers

### **Grounds and Garden**

We have several seating areas which guests are welcome to use. There are picnic tables and chairs available in the concrete courtyard just outside Reception. There is also a badminton net and racquets if you fancy a game.

There is also the terrace decking a few steps up from the courtyard where you can relax and indulge in a hot chocolate or one of our local ales. There are picnic tables and benches and bar style chairs here.

Just above the Old Mill, outside the drying room entrance, there is another level area with picnic benches. The flooring here is wood chip.

Then of course the beach is right on our doorstep, as are footpaths on the Cleveland Way, so there is plenty to explore.

### **Cycle Shed**

The cycle shed is just behind the top picnic area. From the main entrance there is a steep concrete slope. The last few metres leading to the cycle shed are unsurfaced and steep.

### **Additional Information**

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site, including at night (access via emergency details at Reception).
- Braille signs are fitted on room doors and corridor doors.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- There is some mobile phone reception at the hostel, but it is patchy.
- Free Wi-Fi is available at this hostel.

## **Contact Information**

- Address: YHA Boggle Hole, Mill Beck, Fylingthorpe, Whitby, YO22 4UQ.
- Telephone: 0345 371 9504
- Email: [bogglehole@yha.org.uk](mailto:bogglehole@yha.org.uk)
- Ordnance Survey Map 94; Grid reference NZ954040.
- Local buses: The X93 runs to Boggle Hole from Whitby and Scarborough. For more information please [see the Arriva website](#).

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**