



## YHA Scarborough - Access Statement

### Introduction

Once a 17th century water mill, set on a quiet riverside, located 2 miles north of the town centre and 15 minute's walk from Scalby Mills and the North Bay beach, Scarborough Youth Hostel is the perfect base to enjoy, explore, or simply unwind on the beautiful North Yorkshire coast.

We aim to cater for the needs of all visitors in this 46-bed hostel, although due to the age of the building accessibility for wheelchair users is limited. The hostel has 46 beds in 4 or 6 bedded rooms. With the exception of one en-suite bedroom in the annexe, all of our bedrooms are located on the first floor. Access to the annexe is via a ramp and both the bedroom and the bathroom are accessible.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01723 361176 or email [scarboroughhostel@gmail.com](mailto:scarboroughhostel@gmail.com).

### Pre-Arrival

- The nearest railway station is located 2 miles south of the hostel and there are good connections from York to Scarborough.
- From the station you need to cross the road and walk down Westborough, the main shopping street, to York Place, the first turning on the right. From there you can take a bus 9 or 9A to the Sealife Centre. Ask the driver to give you a shout at the Ivanhoe pub. We are about 5 minutes walk from the Ivanhoe, along the main road, past the Gulf service station, down the hill, over the bridge and then our driveway is at the end of the bridge on the other side of the road.
- A taxi rank is situated at the station and a taxi to the hostel costs around £5.00.
- The pavement over the bridge between the Ivanhoe pub and the hostel is narrow and access to the hostel drive is by crossing what is sometimes a busy road. The kerb has not been lowered so crossing the road should be approached with caution.
- The nearest shop-mobility scheme is in Scarborough town centre (approximately two miles away), 5 Somerset Terrace; 01723 369910.
- The hostel's details can be seen on YHA's website [www.yha.org.uk](http://www.yha.org.uk); please click on the Maps and Directions tab to view a map and transport options.

- You can contact the hostel by phone, e-mail (please see contact information).

### **Car Parking and Arrival**

The hostel has plenty of car parking spaces [for up to 12 cars] less than 100 metres from the main entrance; the bays are not marked. The car park is level, and is lit by sensor lighting after daylight hours. From here there is level tarmac up to the main entrance door.

### **Main Entrance and Reception**

There are no steps up to the main entrance but there is one step from the entrance into the dining room. All doors in the hostel are manual. The entrance leads directly into the dining room where there are tables with benches which will seat around 40 people. At the far end of the dining room, situated next to the log burning stove, are two upright sofas.

When entering the building there is a bell on the reception desk. We do not currently have an induction loop.

Check in is from 5pm until 10pm and check out is at 10am.

### **Public Areas**

#### **Halls, Corridors and Stairs**

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls and stairs, are well lit using ceiling lights. The ground floor is wood or tile with a short pile carpet in the lounge.

With the exception of one bedroom on the second floor, all bedrooms are located on the first floor. The stairs to the first floor have a handrail on the right side; to the second floor the handrail is located on the left side.

Scarborough YHA does not have a lift.

#### **Public WCs**

- There is one WC on the ground floor located in the boot room, to the left of the entrance.
- From the dining room there is one step down into the entrance to the WC.
- At this time this WC is not suitable for wheelchair users.

- The WC is well lit and has non-slip flooring.

### Dining Room

The dining room is located on the ground floor and has level access from the outside via a single leaf door. The room is level throughout and has wooden flooring. The room is well-lit with ceiling lights.

There are large dining tables with benches as well as upright sofas located beside the log burner. There is plenty of room between the furniture and it can be moved if required; please ask at reception and we will be happy to assist.

### Lounge

The lounge is accessible through the dining room and has level access through a narrow doorway. There are sofas, soft seating with armrests, straight backed chairs without arm rests and tables.

### Self-Catering Kitchen

The self-catering kitchen is located on the ground floor and has level access from the dining room via a single leaf door. The flooring is tiled and the room is well-lit with ceiling fluorescents.

There are two ovens four gas hobs, one fridge, one fridge-freezer, two microwaves, a toaster and a kettle. There are three sinks. Pans and crockery are stored on lower shelves and the remainder of the kitchen equipment can be found at the same height as the kitchen units.

### Laundry and Drying Facilities

The laundry room is located on the ground floor and has level access from the reception area via a single leaf door. The flooring is tiled and the room is well-lit with ceiling fluorescents. There is a washing machine and coin operated dryer available for customer use. Washing powder is available to buy in the reception.

### Bedrooms

All rooms have a washbasin. Unless otherwise stated, all bedrooms have bunk beds. All bedrooms are carpeted and well-lit with ceiling lights. There are not individual bunk lights. All bedding is provided, but guests are asked to make their own beds. If you require any assistance with this please let us know when you check-in.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter. There are no baths in the hostel

## Ground Floor

There are no bedrooms on the ground floor

## First Floor

Four of our bedrooms [one four bedded room and three six bedded rooms] are located on the first floor accessible via a staircase with handrail on the right.

- Three individual shower rooms
- Three individual WCs

## Second Floor

One of our four bedded rooms is located on the second floor. There is a handrail on the left-hand side. This bedroom has one bunk bed and two single beds.

## The Annexe

The annexe is accessible from the dining room through an open space and via a flight of stairs. The annexe has four bedrooms [two four bedded and two six bedded]. One of the four bedded rooms [Room 9] is located at the furthest extent of the annexe and can also be accessed through a separate door via a ramp. The room has en-suite facilities and has been adapted for wheelchair users. There is a small lounge adjoining this room.

## Grounds and Garden

The hostel has a garden with a lawn which guests may use to sit in. There are a variety of benches and picnic tables available including some suitable for wheelchair users. The ground is level.

There is a secure cycle shed located 20 metres from the main entrance, across the lawn.

## Additional Information

- Cots and High Chairs are available on request.
- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel. This includes e cigarettes.
- A member of staff is available at night.
- Emergency lighting and fire alarms are fitted in all of our hostels.
- Evacuation procedures are displayed in each bedroom.

- Mobile phone reception is very poor around the hostel. Most phones will get a signal at the end of the driveway.
- The hostel does **not** have Wi-Fi

### **Contact Information**

- Address: Scarborough Youth Hostel, The White House, Burniston Road, YO13 0DA
- Telephone: 01723 361176
- Email: [scarboroughhostel@gmail.com](mailto:scarboroughhostel@gmail.com)
- Ordnance Survey Map 301 TA02639078;
- Hours of operation: 7.30 – 10.30 17.00 – 22.00
- Local buses: 9 or 9A from York Place. Ask for the Ivanhoe pub which is a 5 minute walk from the hostel.
- Local accessible taxi: Nippy Taxis 01723 377377

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**

**This hostel is independently owned and operated under a franchise arrangement with YHA. The following access statement has been prepared by the hostel owner and is not the representation of YHA (England & Wales). For further information and clarity on accessibility at this hostel, guests are advised to contact the hostel owners directly.**